

GM CUSTOMER CARE AND AFTERSALES
DCS3819
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 23, 2015

Subject: Upcoming Safety Recall – 15791
Power Window Master Switch Failure

Models: 2009-2010 Pontiac Vibe

To: All General Motors Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, Used Vehicle Sales Manager, and Warranty Administrator.

On October 21, 2015, Toyota notified the National Highway Traffic Safety Administration (NHTSA) about an upcoming Safety Recall that involves certain 2009-2010 Pontiac Vibe vehicles. The Vibe was engineered and designed by Toyota and built by New United Motor Manufacturing (NUMMI), a joint venture between Toyota and General Motors. The GM recall number for this Toyota-initiated recall is 15791.

This recall relates to a condition in which the power window master switch (PWMS), which is located in the driver's door armrest and controls the windows for the driver and passengers, may overheat and possibly catch fire. The PWMS contains sliding electrical contact modules that are lubricated with a sprayed-on grease that may have been applied inconsistently during the manufacturing process, not providing sufficient coverage. During normal operation, debris caused by wear from the electrical contact points can accumulate between the terminals where the grease was insufficiently applied, and a short circuit could form between the contact points by the debris and conductive moisture that may enter the module. If a short circuit occurs, the switch assembly may overheat and melt. A melting switch may produce smoking and, potentially, lead to a fire.

As soon as Toyota informs us of its plan to remedy these vehicles, we will contact our customers regarding the plan to repair their vehicles.

This is a courtesy notification to dealers. The total number of vehicles involved is as of yet undefined. Dealers will be advised when the customer notification mailing and recall bulletin are scheduled for release.

The Investigate Vehicle History screen in the Global Warranty Management system will be updated for this upcoming safety recall as soon as the affected population is defined. This action will be taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries. Please note the "N/A" under Release Date and the "Incomplete – Remedy Not Yet Available" message under Status. This means release of the recall bulletin is still pending and dealers should not attempt to perform any repairs at this time. Once the affected vehicles are identified, please remember that it is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item

of motor vehicle equipment (including a tire) subject to this recall under a sale or lease until the defect or noncompliance is remedied.

END OF MESSAGE

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