

**RE: SAFETY RECALL – FASTENER REPLACEMENT – BATTERY CABLE FRONT
BULKHEAD STUDBOX**

This letter is to initiate a recall campaign to replace the nuts on the 12V battery cable connection where it passes through the front bulkhead on the right hand side. This recall affects Continental series vehicles produced between February 2011 and June 2014.

This letter will provide you with all of the information to explain why this recall is being initiated, the actions you are required to take and provide you with the appropriate administrative details.

A 12V battery cable has a bolted connection where it passes through the front bulkhead on the right hand side. There is a possibility that this connection may be loose on a small number of vehicles. In most instances the customer is unable to start the engine. However in very rare cases, if the battery is significantly discharged and the vehicle is being operated under increased electrical load, a loose electrical connection can overheat whilst the vehicle is in use. This overheating could lead to a fire..

You may have vehicles affected in stock or in the hands of owners. A complete list of those cars, which we believe are your responsibility based upon stock and service records, is attached. Please verify this list as a first step and inform the writer of any changes.

Owners of affected cars will be notified in writing on or about 26th October (please see attached draft customer letter).

Attached is a Bentley Technical Product Information (TPI) document, which details the procedure which must be followed exactly.

It is not necessary to contact us for authorisation. We will take our records from your warranty claim which must be generated and submitted immediately upon completion of the work. You are reminded that claims for recalls cannot contain any other warranty repairs. The warranty code and repair time are quoted within the TPI.

It is to our mutual advantage that this recall campaign goes as smoothly as possible. Should you have any questions or queries concerning this recall, please contact your Area Service Manager or myself.

Yours sincerely

Stephen Worrall
Head of Aftersales