



**TO:** Mazda Service Managers

**DATE:** October 2015

**SUBJECT:** Safety Recall 8815J – 2008 Tribute Remanufactured A/T Shift Lever

Mazda has filed a safety defect report with the National Highway Traffic Safety Administration (NHTSA) to address a defect on certain remanufactured automatic transmission units. The A/T units were installed during vehicle servicing in any of the following four 2008 Tribute VINs:


The shift lever bolt of the remanufactured A/T was not tightened to the appropriate torque specification. If the bolt becomes loose, the lever may disengage from the transmission without warning and the transmission may not respond to the driver’s gear selection. This can result in vehicle roll-away and increase the risk of a crash and/or injury.

Owners of affected vehicles have been notified by phone by MNAO Customer Experience Center.

This package contains important information about Safety Recall 8815J:

Attachment I	Dealer Service information
Attachment II	Repair procedure

**Important Safety Notice:** The National Traffic and Motor Vehicle Safety Act prohibits the delivery of any subject vehicle without performing the necessary repair for defects or failures. Failure to perform applicable recalls before delivery can result in extensive dealer fines and penalties from the Federal Government. Therefore, you must complete this recall for all affected vehicles in your inventory prior to delivery.

To help you effectively perform this recall, Mazda has developed the following resources:

1. The attached service information (Attachment I) and repair procedure (Attachment II) are available on eMDCS and the MS3 (Mazda Service Support System) websites via MXConnect.



-Page 2-

2. For technical assistance, contact the Technical Assistance Hotline at (888) 832-8477, Option 3.
3. For warranty questions, contact the Warranty Hotline at (877) 727-6626, Option 3.

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries.

We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out this campaign is greatly appreciated.

Sincerely,



Satoshi Takahashi  
Director, Technical Services Division  
Mazda North American Operations

**CONDITION OF CONCERN**

The shift lever bolt of the remanufactured A/T was not tightened to the appropriate torque specification. If the bolt becomes loose, the lever may disengage from the transmission without warning and the transmission may not respond to the driver’s gear selection. This can result in vehicle roll-away and increase the risk of a crash and/or injury. Dealers are to access and torque the manual control lever bolt to the proper specification.

**SUBJECT VEHICLES**

The subject remanufactured A/T units were installed during servicing in any of the following four VINs:


**OWNER NOTIFICATION**

Owners of subject vehicles have been notified by phone by MNAO Customer Experience Center.

**WARRANTY CLAIM PROCESSING INFORMATION**

Warranty Type Code	R
Symptom Code	99
Damage Code	99
Process Number	J1504A
Part Number Main Cause	5555-15-005A
Part Quantity	0
Labor Operation Number / Labor Hours	YY776XRX / 0.2

**VERIFY THE VEHICLE NEEDS THE RECALL**

1. Verify the vehicle is one of the following VINs:


- If the vehicle is listed above, go to Step 2.
- If the vehicle is not listed above, Recall 8815J is not applicable.

2. Perform a Warranty Vehicle Inquiry using your eMDCS System and inspect the vehicle for an Authorized Campaign Label RECALL 8815J attached to the vehicle’s hood or bulkhead.

**eMDCS System – Warranty Vehicle Inquiry Results:**

If eMDCS displays:	Campaign Label is:	Action to perform:
RECALL 8815J OPEN	Present	Contact the Warranty Hotline at (877) 727-6626, option 3, to update vehicle history.
	Not present	Proceed to “REPAIR PROCEDURE”.
RECALL 8815J CLOSED	Present	Return vehicle to inventory or customer.
	Not present	Complete a label and apply to vehicle's hood or bulkhead.
RECALL 8815J is not displayed	Does not apply	Recall does not apply to this vehicle. Return vehicle to customer.

**REPAIR PROCEDURE**

Please refer to Attachment II.

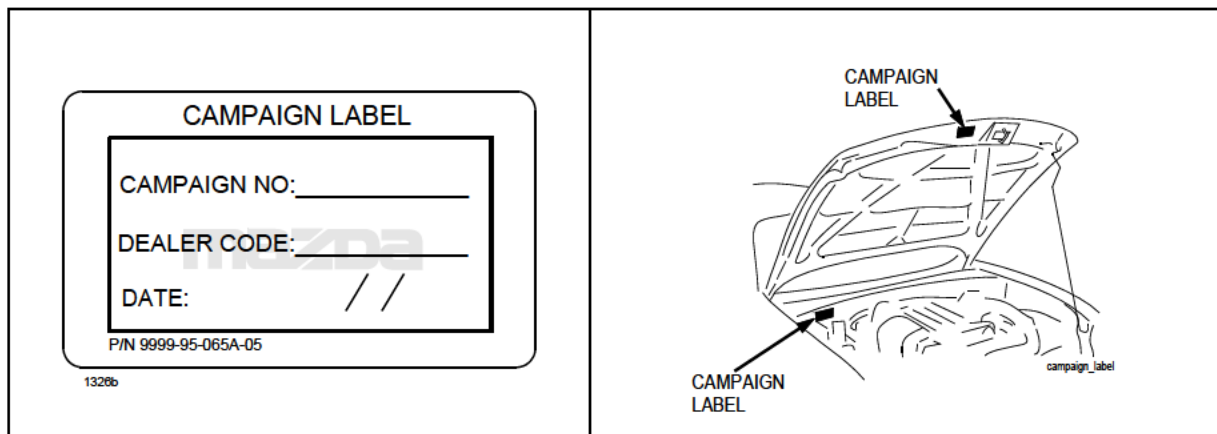
**A. VEHICLE INSPECTION PROCEDURE**

1. Verify that the vehicle is in the table below:

	VIN
1	██████████
█	██████████
█	██████████
█	██████████

- If the vehicle is in the table above, proceed to Step 2.
  - If the vehicle is not in the table above, return vehicle to the customer or inventory.
2. Perform a Warranty Vehicle Inquiry using your eMDCS System and inspect vehicle for Campaign Labels **Recall 8815J** attached to the vehicle's hood or bulkhead. Refer to eMDCS System - Warranty Vehicle Inquiry Results table below.

**NOTE:** Be sure to verify Recall number as the vehicle may have multiple Recall labels.



**eMDCS System - Warranty Vehicle Inquiry Results:**

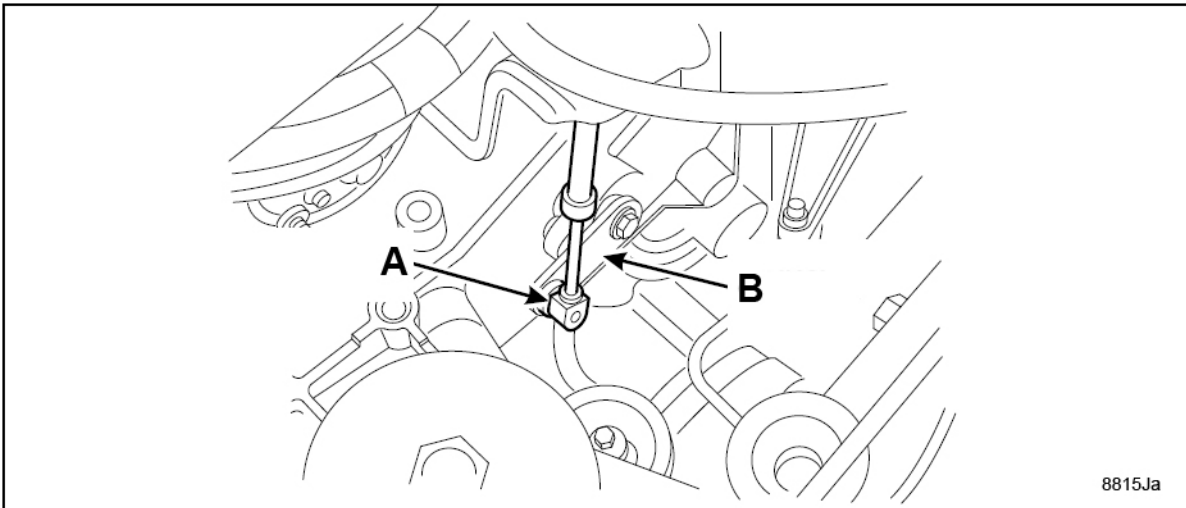
If eMDCS displays:	Campaign Label is:	Action to perform:
RECALL 8815J OPEN	Present	Contact the Warranty Hotline at (877) 727-6626 option 3 to update vehicle history.
	Not present	Proceed to "C. REPAIR PROCEDURE".
RECALL 8815J CLOSED	Present	Return vehicle to inventory or customer.
	Not present	Proceed to "D. CAMPAIGN LABEL INSTALLATION".
RECALL 8815J is not displayed	Does not apply	Recall does not apply to this vehicle. Return vehicle to inventory or customer.

## B. OVERVIEW

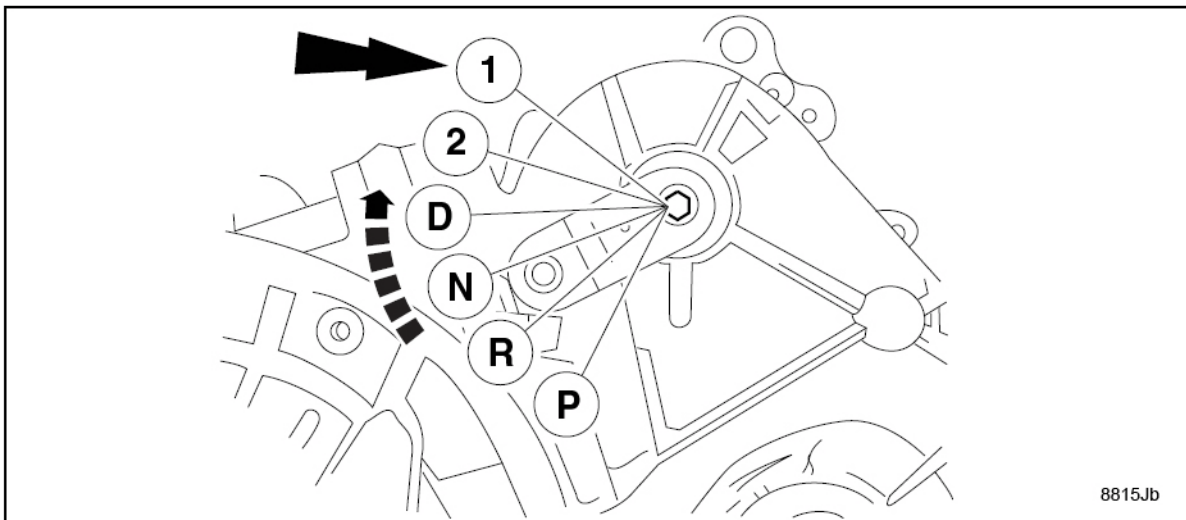
The remanufactured transaxle installed June 20, 2015 through August 11, 2015 may have an under torqued manual control lever bolt. If the manual control lever bolt backs out, the lever may disengage from the transaxle without warning and the transaxle may not respond to the operator shift selection. This can result in the loss of transaxle gear selection, and possible vehicle roll-away. Dealers are to access and torque the manual control lever bolt using a torque wrench.

## C. REPAIR PROCEDURE

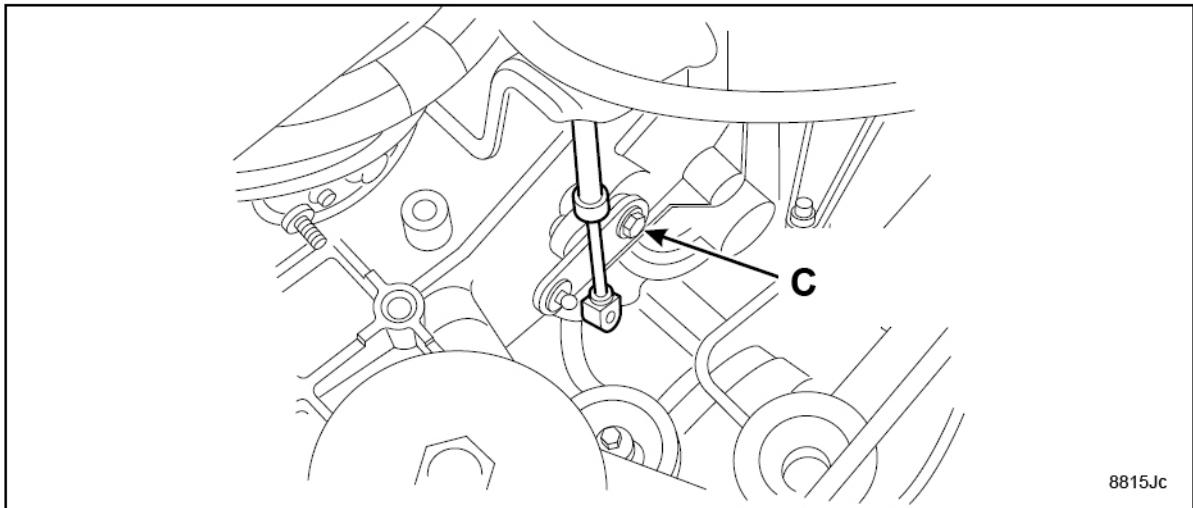
1. Place tire chocks at one of the wheels to prevent vehicle movement during repair.
2. Disconnect the selector lever cable (A) end from the manual control lever (B) at the transmission.



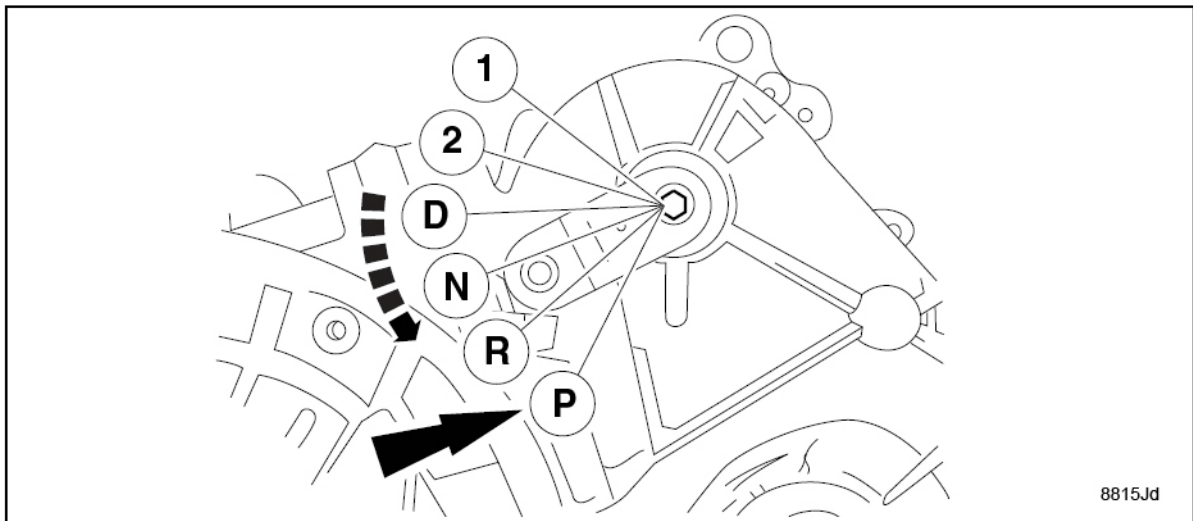
3. Rotate the manual valve detent lever assembly to the Low 1 position.



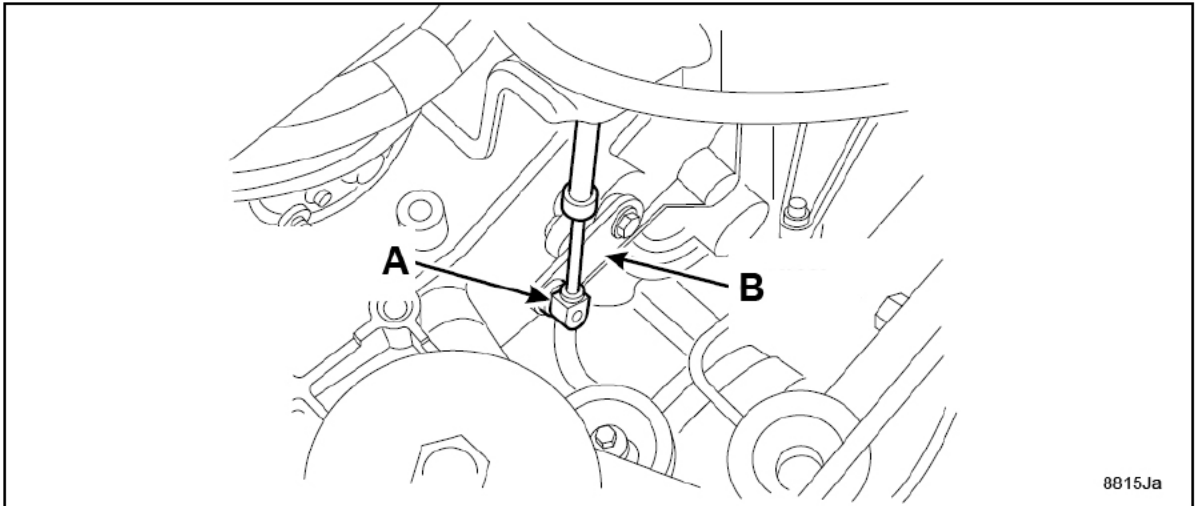
4. Tighten the manual control lever bolt (C) to 20 lb-ft (27 Nm).



5. Rotate the manual valve detent lever assembly to the Park position.



- Connect the selector lever cable (A) end to the manual lever (B).



- Remove the tire chocks.
- Proceed to "D. CAMPAIGN LABEL INSTALLATION".

**D. CAMPAIGN LABEL INSTALLATION**

- Fill out a blue "Campaign Label" (9999-95-065A-06) with Campaign No: "8815J", your dealer code, today's date.

**CAMPAIGN LABEL**

CAMPAIGN NO: \_\_\_\_\_

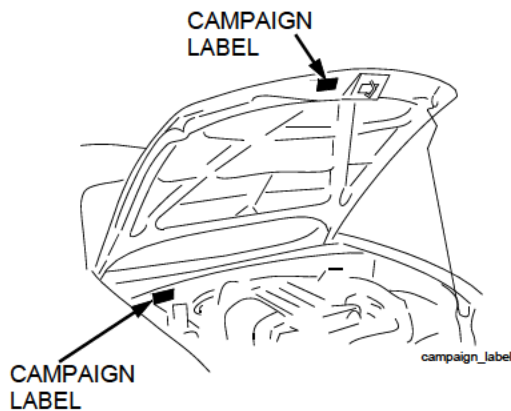
DEALER CODE: \_\_\_\_\_

DATE:            //  //

P/N 9999-95-065A-05

1328b

- Affix it to the hood or bulkhead as shown.



- Return the vehicle to customer.