

# **Safety Recall 8715J – Electrical Terminal Base of Ignition Switch Can Overheat**

## **Frequently Asked Questions**

**Updated October 26, 2015**

These FAQs will be updated as recall conditions change.

### **FOR DEALERS ONLY**

#### **Q1. What is the issue?**

- A. Due to an excessive amount of grease at the contact points inside the ignition switch, the grease may carbonize and accumulate between the contact points, reducing the electrical insulation performance inside the switch. As a result, continuous use may lead the contact points to become conductive which can overheat the switch, resulting in smoke, and in the worst case, a fire.

#### **SUBJECT VEHICLES**

- 1990-1995 323
- 1993-1998 626
- 1993-1995 929
- 1989-1998 MPV
- 1993-1997 MX-6
- 1992-1993 MX-3
- 1990-1998 Protege

When the recall is launched in December 2015, recall 8715J will display for affected VINs in eMDCS.

#### **Q2. How many vehicles are affected?**

- A. Approximately 1.3 million vehicles are involved in the United States. Due to the age of the vehicles, we anticipate that many of them are no longer in operation.

#### **Q3. What is the repair?**

- A. The ignition switch must be replaced.

#### **Q4. Have you had any accidents or injuries reported as a result of this condition?**

- A. There have been no reports of accidents or injury related to this issue. There have been a few reported cases of fires related to this issue.

#### **Q5. When will owners be notified?**

- A. Owners of subject vehicles will be notified by mail beginning December 2015.

#### **Q6. What if a customer is afraid to drive their vehicle?**

- A. If a customer will not wait until replacement parts are available, CEC can authorize a rental vehicle on a case-by-case basis. Due to the age of the affected vehicles, DSMs cannot authorize a rental/loaner.

#### **Q7. Are repair parts available?**

- A. We expect to receive replacement ignition switches for some affected models in December. Parts for the other models should be available in mid-January.

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