

**DEMONSTRATION / DELIVERY HOLD - Safety Recall 15S25**

Certain 2016 Model Year F-53 and F-59 Vehicles  
Transmission Shift Cable Bracket Replacement

**OASIS ACTIVATION**

OASIS will be activated on October 15, 2015.

**FSA VIN LISTS ACTIVATION**

FSA VIN Lists will be available through <https://web.fsavinlists.dealerconnection.com> on October 15, 2015. Owner names and addresses will be available by November 30, 2015.

**NOTE:** Your FSA VIN Lists may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall.

**STOCK VEHICLES**

- Correct all affected units in your new vehicle inventory before delivery.
- Use OASIS to identify any affected vehicles in your used vehicle inventory.

**SOLD VEHICLES**

- Owners of affected vehicles will be directed to dealers for repairs.
- Immediately contact any of your affected customers whose vehicles are not on your VIN list but are identified in OASIS. Give the customer a copy of the Owner Notification Letter (when available) and schedule a service date.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.

**TITLE BRANDED / SALVAGED VEHICLES**

Affected title branded and salvaged vehicles are eligible for this recall.

**ADDITIONAL LABOR TIME AND/OR PARTS**

- Dealers are authorized to claim up to 2.0 hours of additional labor time for the removal and installation of application specific components required to access the transmission shift cable bracket without contacting the Special Service Support Center for approval.

Submit a request to the SSSC Web Contact Site prior to the repair if you have any of the following:

- More than 2.0 hours of additional labor time is required, or another condition exists that requires additional labor and/or parts to complete the repair.
- Damage that you believe was caused by the covered condition.
- Aftermarket equipment or non-Ford modifications to the vehicle which might prevent the repair of the covered condition.

Requests for approval after completion of the repair may not be granted. Ford Motor Company reserves the right to deny coverage for related damage in cases where the vehicle owner has not had this recall performed on a timely basis. Additional related damage parts are subject to random selection for return to the Ford Warranty Parts Analysis Center (WPAC).

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**OWNER REFUNDS**

Refunds are not approved for this program.

**RENTAL VEHICLES**

The use of rental vehicles is not approved for this program.

**CLAIMS PREPARATION AND SUBMISSION**

- Enter claims using Direct Warranty Entry (DWE) or One Warranty Solution (OWS).
  - DWE: refer to ACESII manual for claims preparation and submission information.
  - OWS: when entering claims in DMS software, select claim type 31: Field Service Action. The FSA number (15S25) is the sub code.
- Additional labor time for the removal and installation of application specific components required to access the transmission shift cable bracket must be claimed as "MT15S25" on a repair line that is separate from the repair line on which the FSA is claimed, with the related damage flag checked. Prior approval is not required from the Special Service Support Center when using "MT15S25" for additional labor time claims under 2.0 hours.
- Additional labor time not related to removal and installation of application specific components required to access the transmission shift cable bracket and/or parts must be claimed as related damage on a repair line that is separate from the repair line on which the FSA is claimed. Additional labor and/or parts require prior approval from the SSSC via the SSSC Web Contact Site.

**NOTE:** Maintain supporting documentation for all Miscellaneous Expenses according to procedure as identified in the Warranty and Policy Manual.

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**LABOR ALLOWANCES**

| Description                                                                  | Labor Operation | Labor Time |
|------------------------------------------------------------------------------|-----------------|------------|
| Replace Transmission Shift Cable Bracket and Adjust Transmission Shift Cable | 15S25B          | 0.6 Hours  |

**PARTS REQUIREMENTS / ORDERING INFORMATION**

| Part Number   | Description                      | Order Quantity |
|---------------|----------------------------------|----------------|
| F81Z-7B229-AB | Transmission Shift Cable Bracket | 1              |

The DOR/COR number for this recall is 51008.

Order your parts through normal order processing channels.

For questions regarding parts, contact SSSC via the SSSC Web Contact Site.

**DEALER PRICE**

For latest prices, refer to DOES II.

**PARTS RETENTION AND RETURN**

Follow the provisions of the Warranty and Policy Manual, Section 1 "WARRANTY PARTS RETENTION AND RETURN POLICIES."

**EXCESS STOCK RETURN**

Excess stock returned for credit must have been purchased from Ford Customer Service Division in accordance with Policy Procedure Bulletin 4000.



## CERTAIN 2016 MODEL YEAR FORD F-53 MOTORHOME AND F-59 STRIPPED CHASSIS VEHICLES — TRANSMISSION SHIFT CABLE BRACKET REPLACEMENT

### OVERVIEW

In the affected vehicles, the transmission shift cable bracket may have been manufactured out of specification, causing the transmission shift cable to be installed incorrectly. This condition may result in unintended vehicle movement if force is applied to the gear shift lever when in the park "P" position. Unintended vehicle movement may increase the risk of an injury or crash. Dealers are to replace the transmission shift cable bracket and adjust the shift cable (selector lever cable) using the following procedure.

### SERVICE PROCEDURE

1. Remove the lower steering column trim/knee bolster panel as necessary to gain access to the lower steering column area. Refer to the Coach Builders Repair Manual for additional information if necessary.
2. Remove the transmission shift cable bracket. See Figure 1.
  - a. Carefully lift the locking tab and disconnect the transmission shift cable from the bracket.
  - b. Remove the two bolts and the transmission shift cable bracket.
    - When installing the bolts, torque to the following specifications:
      - Bracket to Column bolt to 36 lb.ft (48 Nm).
      - Bracket to Instrument Panel bolt to 21 lb.ft (28 Nm).

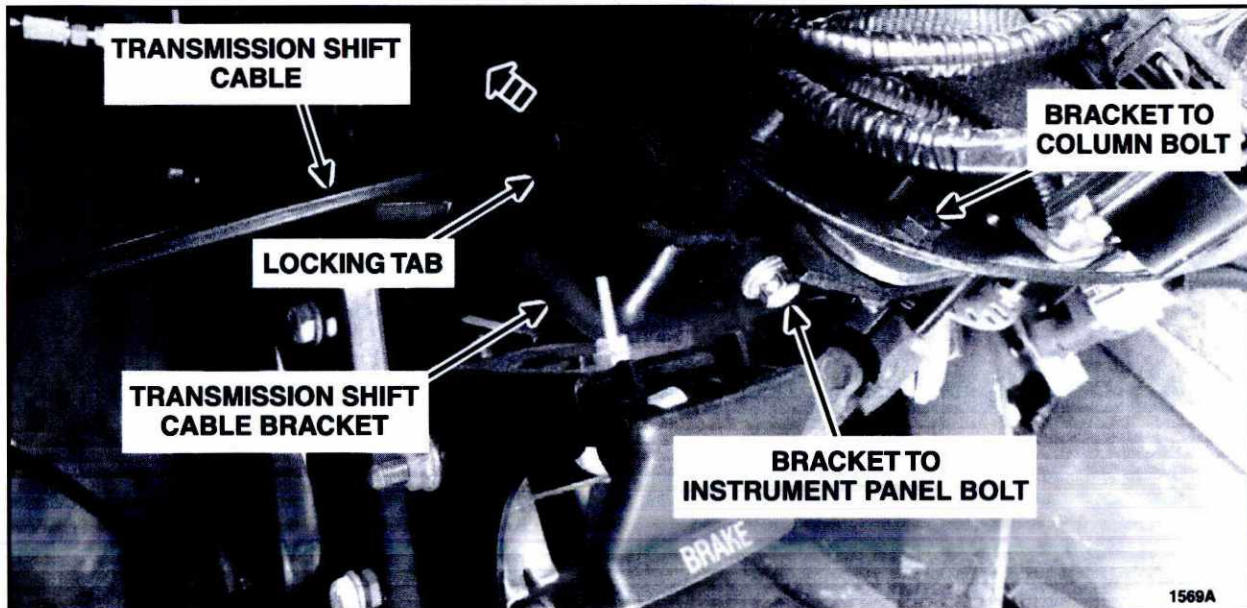


FIGURE 1

3. To install the *new* transmission shift cable bracket, reverse the removal procedure.
4. Perform the Selector Lever Cable Adjustment procedure. Please follow Workshop Manual (WSM) procedures in Section 307-05.

