



Close

Published
Request ID: 13196

Message

Channel

Recipients

Options

Approve

Preview

Print

eMail Preview

Esc/Redund

Communication

Title Five New Safety Recall Advanced Communication (NSRAC) Dealer Notification

Start Date: 10/16/2015 3:15 PM **End Date:** 12/31/8900 12:00 AM **Note:** All times are EST

Message

10/16/2015

New Safety Recall Advanced Communications
(NSRAC)

Attached to this document are five NSRAC's regarding important safety recalls. We ask that you please take the time to ensure that your personnel are aware of these communications.

Customer Services Field Operations
FCA US LLC

Attachments

- D-Mail R57.pdf
- D-Mail R58.pdf
- D-Mail R59.pdf
- D-Mail R60.pdf
- D-Mail R61.pdf

File Attachment Information

File Size (MB)	File Name
0.06	D-Mail R57.pdf
0.06	D-Mail R58.pdf
0.06	D-Mail R59.pdf
0.06	D-Mail R60.pdf
0.06	D-Mail R61.pdf



FIAT CHRYSLER AUTOMOBILES

10/16/2015

New Safety Recall Advanced Communication – R58101615

FCA US LLC announced a safety recall on certain 2016 model year (DS) RAM trucks equipped with a 5.7L engine (sales code EZH) and dual exhaust (sales code NER).

Some of the above vehicles may have been built without the passenger side tailpipe heat shield. Spare tire exposure to excessive heat may increase the possibility of tread separation while the spare tire is in use. Spare tire tread separation, while the spare is in use, could cause a crash without warning.

FCA will conduct a voluntary safety recall on all involved vehicles. The vehicle must be inspected for the presence of a passenger side exhaust tailpipe heat shield located by the spare tire.

Vehicles found with the passenger side exhaust tailpipe for a heat shield missing will have a new heat shield installed. Vehicles driven more than 10 miles without a passenger side exhaust tailpipe heat shield will also have the spare tire replaced.

Dealers will be notified of the launch of this safety recall by way of established methods used in the past.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries on involved vehicles.

Customer Services Field Operations
FCA US LLC