

newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Thomas Brunner, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign 2015100006 with Stop-Sale Order – Engine Camshaft Replacement Update, Model 117/156/172 (CLA-Class, GLA-Class, and SLK-Class) Model Years 2015-2016	DATE: October 20, 2015

IMPORTANT RECALL INFORMATION AND STOP SALE ORDER

Effective immediately, a stop sale is required for Model Years 2015-2016 CLA-Class, GLA-Class, and SLK-Class vehicles (117/156/172) identified in the attached VIN file and in VMI as a “Pending” Recall.

The affected new vehicles that are in dealer inventory must be held, and not retailed, until further instructions are provided. Loaner and demonstrator vehicles may continue to be driven but must not be retailed!

What's the Issue:

Daimler AG (DAG) has decided that on approximately 857 Model Years 2015-2016 CLA-Class, GLA-Class, and SLK-Class vehicles, the camshaft weld might have been manufactured outside of specifications, where the weld on certain camshafts may not have been placed at the intended position. In the affected vehicles, one or both camshafts could break and damage the engine, leading to a loss of power and causing the engine to stall. If this situation occurs, the engine cannot be restarted.

Given this notice, it is a violation of Federal law for a dealer to sell or lease any new Model Years 2015-2016 CLA-Class, GLA-Class, SLK-Class vehicles covered by this notification in dealer inventory until the vehicle has been repaired. See attached VIN file.

What We're Doing:

MBUSA has initiated a voluntary recall of all potentially affected vehicles described above. The recall will be conducted by an authorized Mercedes-Benz dealer to replace the affected cam shafts on the affected vehicles. MBUSA notified the NHTSA on October 9, 2015, of this new recall, which may generate questions from your customers.

Next Steps:

- **There are currently no parts available. This recall is scheduled to launch in late November, 2015, when parts and required tools become available.**
- Customer notification letters will be mailed approximately one week after the recall launch.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction.

Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEdes (1-800-367-6372).