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Communication

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|--------------------|---|
| Title | Five New Safety Recall Advanced Communication (NSRAC) - Dealer Notification |
| Start Date: | 10/16/2015 3:15 PM |
| End Date: | 12/31/8900 12:00 AM |
| | Note: All times are EST |
| Message | <div style="text-align: right; font-weight: bold; font-size: 1.2em;">10/16/2015</div> <div style="text-align: center; font-weight: bold; font-size: 1.5em; margin: 20px 0;"> <u>New Safety Recall Advanced Communications</u> <u>(NSRAC)</u> </div> <p>Attached to this document are five NSRAC's regarding important safety recalls. We ask that you please take the time to ensure that your personnel are aware of these communications.</p> <div style="text-align: right; margin-top: 20px;"> <p>Customer Services Field Operations FCA US LLC</p> </div> |
| Attachments | <ul style="list-style-type: none"> D-Mail R57.pdf D-Mail R58.pdf D-Mail R59.pdf D-Mail R60.pdf D-Mail R61.pdf |

File Attachment Information

| File Size (KB) | File Name |
|----------------|----------------|
| 0.06 | D-Mail R57.pdf |
| 0.06 | D-Mail R58.pdf |
| 0.06 | D-Mail R59.pdf |
| 0.06 | D-Mail R60.pdf |
| 0.06 | D-Mail R61.pdf |



10/16/2015

New Safety Recall Advanced Communication – R59101615

FCA US LLC announced a safety recall on certain 2015 and 2016 model year (DS) RAM trucks.

The above vehicles may have a left rear axle shaft that was not heat treated properly at the axle shaft bearing journal. An improperly heat treated axle shaft may cause the bearing to create a grinding noise during operation, illuminate the Anti-Lock Brake System (ABS) warning lamp and eventually a left axle shaft fracture. If the left axle shaft fractures, wheel separation from the vehicle may occur. This could cause a crash without warning, injure pedestrians and/or damage property.

FCA will conduct a voluntary safety recall on all affected vehicles to inspect the left rear axle shaft on all involved vehicles. Vehicles found with a suspect axle shaft, but not a failed axle shaft bearing, will have the axle shaft, axle shaft bearing, and axle shaft oil seal replaced.

If the rear axle inspection determines that the axle shaft bearing has failed, the axle assembly must be replaced.

Dealers will be notified of the launch of this safety recall by way of established methods used in the past.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries on involved vehicles.

Customer Services Field Operations
FCA US LLC