



December 2015

TO: ALL U.S. FCA DEALERSHIPS
ATTN: DEALER PRINCIPAL, SERVICE MANAGER & PARTS MANAGER
SUBJECT: R59 RAM AXLE BEARING JOURNAL HARDNESS *REVISION NOTIFICATION*

In an effort to provide enhanced support and communication for open campaigns, FCA and Mopar ask that you read this important announcement regarding the **R59 Ram Truck Stop Sale recall**.

R59 RAM Truck Axle Bearing Journal Hardness Overview

FCA US LLC announced a safety recall on certain **2015 and 2016 model year (DS) RAM trucks**. Dealer notification has been posted in DealerConnect. The above vehicles may have a left rear axle shaft that was not heat treated properly at the axle shaft bearing journal. An improperly heat treated axle shaft may cause the bearing to create a grinding noise during operation, illuminate the Anti-Lock Brake System (ABS) warning lamp and eventually a left axle shaft fracture. If the left axle shaft fractures, wheel separation from the vehicle may occur. This could cause a crash without warning, injure pedestrians and/or damage property. All involved in-stock vehicles are under a "STOP SALE ORDER" and cannot be sold. Civil penalties could be imposed for delivering a non-compliant vehicle. FCA will conduct a voluntary safety recall on all affected vehicles to inspect the left rear axle shaft on all involved vehicles.

R59 Revised Service Instructions

Revisions were recently made to the **R59 Service Procedure** to provide additional clarity to the inspection of the left hand axle shaft on affected vehicles.

- Technicians should review the new information and pictures found under **step 14** in the Service Procedure. Pictures found in the service procedure are shown below for additional reference.
- It is imperative that all axle shafts be inspected and compared to the pictures found in the service procedures. Any pitting or wear marks found require **full axle assembly replacement**.
- Any copies of the previous service instructions should be discarded

