

newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Thomas Brunner, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign 2015 100002 with Stop-Sale Order – Front Seatbelts. Model 217 (S-Class) Model Year 2015	DATE: October 20, 2015

IMPORTANT RECALL LAUNCH INFORMATION AND STOP SALE ORDER

Effective immediately, a stop sale is required for Model Year 2015 S-Class vehicles (coupes only) identified in the attached VIN file and in VMI as a “Pending” Recall.

The affected new vehicles that are in dealer inventory must be held, and not retailed, until further instructions are provided. Loaner and demonstrator vehicles may continue to be driven but must not be retailed!

What's the Issue:

Daimler AG (DAG) has decided that on approximately 2,580 Model Year 2015 S-Class coupe vehicles the front seatbelts may have been installed in the wrong position (interchanged left/right sides). The seatbelts fail to meet certain performance requirements of FMVSS 208 (Occupant Crash Protection) and FMVSS 209 (Seatbelt Assemblies). If the front seatbelts are installed in the wrong position, the installation angle is incorrect and will affect the locking behavior of the seat belts. Additionally, the child seat restraint function for the passenger seat would not be available.

Given this notice, it is a violation of Federal law for a dealer to sell or lease any new Model Year 2015 S-Class coupe vehicle covered by this notification in dealer inventory until the vehicle has been repaired. See attached VIN file.

What We're Doing:

MBUSA has initiated a voluntary recall of all potentially affected vehicles described above. The recall will be conducted by an authorized Mercedes-Benz dealer to check the installation position of the front seatbelts, and correct the installation position if necessary, on affected vehicles. MBUSA notified the NHTSA on October 9, 2015, of this new recall, which may generate questions from your customers.

Next Steps:

- The recall is launching today. There are no parts needed. Repair time ranges from 15 minutes to 2 ½ hrs. See attached Recall Bulletin.
- Customer letters will be mailed at the end of October 2015.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction.

Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEdes (1-800-367-6372).