

## Federal Recall Information

15KWP

### Supplier

Fontaine Fifth Wheel

### Description

Fontaine Ultra LT fifth wheel locking mechanism cumulative damage.

### Release Date

12/18/2015

### Introduction

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in certain model year 2011 Kenworth T700's built from 9/21/2010 through 10/1/2010. A total of 11 chassis (11 U.S. and 0 Canada) are involved in this recall.

### Situation

The defect involves a susceptibility of the fifth wheel and its locking mechanism to cumulative damage that may cause the fifth wheel lock to function improperly or a failure of the locking mechanism to properly engage.

The fifth wheel locking mechanism may fail to operate as intended and the trailer may unexpectedly detach from the tractor, increasing the risk of crash.

### Resolution

Replace the existing, affected Ultra LT model fifth wheel top plate with new Ultra NT model fifth wheel top plate.

It is a violation of Federal law for a dealer to sell or lease new vehicles covered by this recall until the defect or noncompliance has been corrected.

### Warranty

There is no time or mileage limit for this recall. Kenworth will pay \$306.30/chassis (calculated as 30% standard dealer mark-up based on the PACCAR Parts selling price to PACCAR dealers: \$1021 x 30%=\$306.30) for parts and labor:

- 0.3 hours labor to inspect if the serial number on customer's vehicle is eligible for the recall and it was determined to not be eligible (Use Quick Claim Code **15KWPA**).
- 1.5 hours labor to (inspect serial number, R&R Fifth wheel top plate and destroy old fifth wheel). (Use Quick Claim Code **15KWPB**).
- File a long claim for extraordinary circumstances (which must be explained). A quick claim for standard labor must be filed first.

Note: Quick claim 15KWPB will go into DP status next day. Please attach pictures showing:

- a) serial number
- b) destroyed 5<sup>th</sup> wheel top plate

Parts can then be scrapped. Claims without sufficient pictures will be rejected.

CLAIM CODING			
Failure Location:	059-001-010	Work Accomplished:	35
Failure Type:	705	Responsibility Code:	05
SRT Code:	0.30 or	Claim Type:	C
Supplier Code:	15KWP		

Note: Destroy all take off parts, follow the attached procedures.

### Parts

Parts are available through Fontaine.

See "Step 1 – Determine if the fifth wheel top plate is eligible for the "recall" in the Procedure section below.

### Procedure

Step 1 –  [Determine if the fifth wheel top plate is eligible for the recall.](#)

- a. Obtain the 9-digit 5th wheel serial number which is engraved in the casting on the right hand side of the 5th wheel. Reference – Fontaine Fifth Wheel Identification
- b. Go to Fontaine's recall website <http://www.fifthwheel.com/recall/> and type in the serial number and it will tell if it is part of the recall. Alternatively, contact Fontaine at either 1-844-597-7393 or [ultrarecall@fifthwheel.com](mailto:ultrarecall@fifthwheel.com) with the serial number.
- c. If Fontaine determines that the fifth wheel top plate is eligible for this recall, obtain a new top plate from Fontaine via the phone or email address listed above.

Step 2 –  [Fontaine Fifth Wheel Replacement Procedure](#)

Step 3 -  [Fontaine Fifth Wheel Disposal](#)

Take a picture of the destroyed top plate and its serial number to be included in the claim.

### Attachments

 [Dealer/Chassis List](#)

 [Customer Letter](#)

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