

GM CUSTOMER CARE AND AFTERSALES
DCS3851
URGENT - DISTRIBUTE IMMEDIATELY

Date: November 20, 2015

Subject: 15573A – Safety Recall
Ignition Lock Cylinder Binding
Customer Letter Added

Models: 2014 Chevrolet Silverado LD
2015 Chevrolet Silverado HD
2015 Chevrolet Suburban, Tahoe
2014 GMC Sierra LD
2015 GMC Sierra HD

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New and Used Vehicle Sales
Manager, and Warranty Administrator

Bulletin 15573A has been revised to include a copy of the customer letter.
Please discard all copies of bulletin 15573.

Customer Letter Mailing

The customer letter mailing will begin today November 20, 2015.

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