

GM CUSTOMER CARE AND AFTERSALES
DCS3799
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 7, 2015

Subject: Upcoming Safety Recall – 15567
Seat Position Sensor Incorrectly Serviced

Models: 2014 Chevrolet Caprice PPV
2014 Chevrolet SS

To: All Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager

General Motors has notified the National Highway Traffic Safety Administration (NHTSA) about an upcoming safety recall that involves certain 2014 model year Chevrolet Caprice PPV and Chevrolet SS vehicles. The GM recall number is 15567. The total number of U.S. involved vehicles is 23.

GM has decided that a defect which relates to motor vehicle safety exists in certain 2014 model year Chevrolet Caprice and Chevrolet SS vehicles that received replacement seat base assemblies during repair service. In some of these serviced vehicles, dealers may not have transferred the seat position target bracket from the original seat base to the replacement seat base during service where seat base replacement was required. The target bracket is used by the seat position sensor to help determine the proper level of airbag deployment in the event of a crash. In a crash, if the seat position sensor does not have a target bracket to read, and the seat is in a forward position, the airbag may deploy at a force greater than intended. If the airbag deploys at a higher than intended level during a crash, there is an increased risk of injury.

Parts are not currently available, but when parts are available, dealers are to inspect the vehicle. If the seat position target bracket is not present, dealers will install a replacement seat frame equipped with a target bracket.

This is a courtesy notification to dealers. Dealers will be advised when the recall bulletin is scheduled for release.

The Investigate Vehicle History screen in the Global Warranty Management system will be updated in the near future for this upcoming safety recall. This action has been taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries. Please note the "N/A" under Release Date and the "Incomplete – Remedy Not Yet Available" message under Status. This means release of the recall bulletin is still pending and dealers should not attempt to perform any repairs at this time.