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Sent on	09	28	2015	Expires on	12	26	2015
From	Campaign Administration						
Subject	Product Update: 2014-15 Accord FHEV CVS Error Detection - UPDATE						

DATE: September 28, 2015

TO: All Honda Sales, Service & Parts Managers and Personnel

FROM: Campaign Administration

Re: Product Update: 2014-15 Accord FHEV CVS Error Detection - UPDATE

On September 4, 2015, American Honda announced a product update for 6,786 Accord FHEV vehicles to update the high voltage battery cell monitoring system (CVS). On September 17, after further investigation, American Honda determined that the product update should be updated to a safety recall due to concerns that a vehicle in the fail-safe EV-only mode may stall if the high voltage battery discharges completely.

Note: Affected vehicles should not be sold until the repair has been completed. Should an unrepaired vehicle result in any claim because of the required recall update, the dealership will be solely responsible to the claimant, and will be required to defend and indemnify American Honda for any resulting claims.

Basic Problem

The CVS software may not be sufficiently tough against electrical noise from the inverter and motor circuits. This may cause the vehicle to default to a fail-safe EV-only mode, reducing power output.

The Repair

Update the CVS with enhanced software.

Service Bulletin

A revised version of service bulletin 15-057, *Product Update: HV Cell Voltage Sensor (CVS) Software*, re-titled *Safety Recall: HV Cell Voltage Sensor (CVS) Software* will be posted to the Service Information System on Tuesday, September 29, 2015 in support of this campaign. It will include software, warranty and update information related to this safety recall. All software and warranty information listed in the service bulletin will remain the same as the original product update version, and vehicles already repaired under the product update do not require any additional action.

Software Information

HDS Software Version:

3.016.033 or later

Control Module (CM) Update:

Application Version V3.01.42 or later

Database Update 25 Jun 2015 or later

Parts Information

This is a software-only campaign; there are no associated parts.

Client Notification

American Honda expects to notify owners of affected vehicles by early November.

As always, please make sure to check iN VIN status inquiry to determine if a particular vehicle is eligible for this safety recall.

Click [here](#) for a copy of the original product update version of 15-057. A revised version of the bulletin reflecting the change to safety recall will be issued on Tuesday, September 29, 2015.