



**Mitsubishi Motors North America, Inc.**

6400 Katella Avenue  
Cypress, CA 90630  
Telephone: 714-372-6000  
www.mitsubishicars.com

**Date: October 6, 2015**

**To: Mitsubishi Motors Dealer Principals, General Managers, Service Managers, and Parts Managers – US and Puerto Rico**

**Subject: Upcoming Safety Recall Affecting Certain 2012 MY i-MiEV and 2014 Mirage – SRS Warning Light Illuminates (SR-15-011)**

On September 22, 2015, MMNA submitted to the National Highway Traffic Safety Administration (NHTSA) a Defect Information Report regarding certain 2012 i-MiEV vehicles manufactured October 28, 2011 to September 7, 2012 and 2014 Mirage vehicles manufactured July 27, 2013 to November 20, 2013. Due to an increased resistance in the impact sensor for the air bag system, in the event of a crash necessitating deployment of the frontal, side and/or curtain air bags when the SRS warning is illuminated, the frontal air bags may have a delayed deployment and/or the side and curtain air bags may not deploy at all.

MMNA is preparing to launch this safety recall campaign, and you will receive a formal/official dealer notification when this campaign is launched. You are receiving this advance, informal letter because:

1. NHTSA will announce the recall on their website shortly after receipt of our Defect Information Report, and MMNA wants to assist you in handling any customer inquiries you may receive regarding this recall.

In the event you receive any direct customer inquiries regarding this issue, please feel free as necessary to refer them to the MMNA Customer Relations Hotline at (888) 648-7820. We appreciate your patience while we make the necessary preparations to launch this recall.

Sincerely,  
Mitsubishi Motors North America, Inc.