

Subject: Rear Brake Calipers and Anchor Plates

Models Affected: Specific Freightliner 108SD, 114SD, and Business Class M2 model vehicles manufactured April 30, 2013, through September 14, 2015, with WABCO disc brakes.

General Information

Daimler Trucks North America LLC, on behalf of its Freightliner Trucks Division, has decided that a defect that relates to motor vehicle safety exists on the vehicles mentioned above.

There are approximately 69 vehicles involved in this campaign.

On certain vehicles, the rear disc brake calipers may contact the suspension spring due to the anchor plates and incorrect caliper orientation. If the calipers make contact with the suspension, the braking effectiveness of the rear brakes may be reduced, increasing the risk of a crash.

The rear disc brake anchor plates will be replaced and the calipers will be oriented to the proper position.

Additional Repairs

Dealers must complete all outstanding Recall and Field Service campaigns prior to the sale or delivery of a vehicle. A Dealer will be liable for any progressive damage that results from its failure to complete campaigns before sale or delivery of a vehicle.

Owners may be liable for any progressive damage that results from failure to complete campaigns within a reasonable time after receiving notification.

Work Instructions

Please refer to the attached work instructions. Prior to performing the campaign, check the vehicle for a completion sticker (Form WAR260).

Replacement Parts

Replacement parts are now available and can be obtained by ordering the part number(s) listed below from your facing Parts Distribution Center.

If our records show your dealership has ordered any vehicles involved in campaign number FL688A, a list of the customers and vehicle identification numbers will be available in OWL. Please refer to this list when ordering parts for this recall.

Recall Campaign

Daimler Trucks
North America LLC

November 2015
FL688A
NHTSA #15V-586
Transport Canada #15-407

Table 1 - Replacement Parts for FL688

Campaign Number	Part Description	Part Number	Qty. per VIN
FL688A	ADPTR PL-LH,RR,83 DEG,MAXXUS	WAB 640 911 750 4	1 ea
	ADPTR PL-RH,RR,83 DEG,MAXXUS	WAB 640 911 751 4	1 ea
	SCREW-CAP,HEX5/8-18X2,GR8PO	23-09445-200	16 ea
	SCREW-CAP,HEX5/8-18X2.5 GR8PO	23-09445-250	4 ea
	NUT-HEX,PT,5/8-18,C,ZN/AL,.559	23-13833-210	20 ea
	WASHER,FLAT 1.060OD	WWS 2W0264879	40 ea
	SEAL-OIL SXL R 1.035 1 6.32OD	CHR 47691	2 ea
	KIT-BRAKE PAD	WAB 640 322 934 2	2 ea
	NUT, M16 X 1.5 PREVAILING TORQUE	25-FL688-001	4 ea
	GASKET-AXLE SHAFT,7.00, 8,.66,.016	11-14418-000	2 ea
	Completion Sticker	WAR260	1 ea

Table 1

Removed Parts

U.S. and Canadian Dealers, please follow Warranty Failed Parts Tracking shipping instructions for the disposition of all removed parts. Export distributors, please destroy removed parts unless otherwise advised.

Labor Allowance

Table 2 - Labor Allowance

Campaign Number	Procedure	Time Allowed (hours)	SRT Code	Corrective Action
FL688A	Replace rear anchor plates and reorient calipers	5.8	996-0966A	12-Repair Recall/Campaign

Table 2

IMPORTANT: When the Recall has been completed, locate the base completion label in the appropriate location on the vehicle, and attach the red completion sticker provided in the recall kit (Form WAR260). If the vehicle does not have a base completion label, clean a spot on the appropriate location of the vehicle and first attach the base completion label (Form WAR259). If a recall kit is not required or there is no completion sticker in the kit, write the recall number on a blank sticker and attach it to the base completion label.

Claims for Credit

You will be reimbursed for your parts, labor, and handling (landed cost for Export Distributors) by submitting your claim through the Warranty system within 30 days of completing this campaign. Please reference the following information in OWL:

- Claim type is **Recall Campaign**.
- In the Campaign field, enter the campaign number and appropriate group (**FL688-A**).
- In the Primary Failed Part field, enter **25-FL688-000**.
- In the Parts section, enter the appropriate part number(s) as shown in the Replacement Parts Table.

November 2015
FL688A
NHTSA #15V-586
Transport Canada #15-407

- In the Labor section, enter the appropriate SRT from the Labor Allowance Table. Administrative time will be included automatically as SRT 939-6010A for 0.3 hours.
- The VMRS Component Code is **013-002-133** and the Cause Code is **A1 - Campaign**.
- **U.S. and Canada – Reimbursement for Prior Repairs.** When a customer asks about reimbursement, please do the following:
 - Accept the documentation of the previous repair.
 - Make a brief check of the customer's paperwork to see if the repair may be eligible for reimbursement. (See the "Copy of Owner Letter" section of this bulletin for reimbursement guidelines.)
 - Submit an OWL Recall Pre-Approval Request for a decision.
 - Attach the documentation to the pre-approval request.
 - If approved, submit a based on claim for the pre-approval.
 - Reimburse the customer the appropriate amount.

IMPORTANT: OWL must be viewed prior to performing the recall to ensure the vehicle is involved and the campaign has not been previously completed. Also, check for a completion sticker prior to beginning work.

For questions, U.S. and Canadian dealers, contact the Warranty Campaigns Department from 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, via Web inquiry at AccessFreightliner.com / Support / My Tickets and Submit an Inquiry, or the Customer Assistance Center at (800) 385-4357, after normal business hours, if you have any questions or need additional information. Export distributors, submit a Web inquiry or contact your International Service Manager.

U.S. and Canadian Dealers: To return excess kit inventory related to this campaign, U.S. dealers must submit a Parts Authorization Return (PAR) to the Memphis PDC. Canadian dealers must submit a PAR to their facing PDC. All kits must be in resalable condition. PAR requests must include the original purchase invoice number. Export Distributors: Excess inventory is not returnable.

The letter notifying U.S. and Canadian vehicle owners is included for your reference.

Please note that the National Traffic and Motor Vehicle Safety Act, as amended (Title 49, United States Code, Chapter 301), requires the owner's vehicle(s) be corrected within a reasonable time after parts are available to you. The Act states that failure to repair a vehicle within 60 days after tender for repair shall be prima facie evidence of an unreasonable time. However, circumstances of a particular situation may reduce the 60 day period. Failure to repair a vehicle within a reasonable time can result in either the obligation to (a) replace the vehicle with an identical or reasonably equivalent vehicle, without charge, or (b) refund the purchase price in full, less a reasonable allowance for depreciation. The Act further prohibits dealers from selling a vehicle unless all outstanding recalls are performed. Any lessor is required to send a copy of the recall notification to the lessee within 10 days. Any subsequent stage manufacturer is required to forward this notice to its distributors and retail outlets within five working days.

Recall Campaign

Daimler Trucks
North America LLC

November 2015
FL688A
NHTSA #15V-586
Transport Canada #15-407

Copy of Notice to Owners

Subject: Rear Brake Calipers and Anchor Plates

For the Notice to U.S. Customers: This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. **For the Notice to Canadian Customers:** This notice is sent to you in accordance with the Canadian Motor Vehicle Safety Act.

Daimler Trucks North America LLC, on behalf of its Freightliner Trucks division has decided that a defect that relates to motor vehicle safety exists on specific Freightliner 108SD, 114SD, and Business Class M2 model vehicles manufactured April 30, 2013, through September 14, 2015, with WABCO disc brakes.

On certain vehicles, the rear disc brake calipers may contact the spring suspension due to the anchor plates and incorrect caliper orientation. If the calipers make contact with the suspension, the braking effectiveness of the rear brakes may be reduced, increasing the risk of a crash.

The rear disc brake anchor plates will be replaced and the calipers will be oriented to the proper position.

The rear brake caliper and anchor plate repair will be available **December 1, 2015**. At that time please contact an authorized Daimler Trucks North America dealer to arrange to have the Recall performed and to ensure that parts are available at the dealership. To locate an authorized dealer, search online at www.Daimler-TrucksNorthAmerica.com / Contact Us / Find a Dealer. The Recall will take approximately 6 hours and will be performed at no charge to you.

You may be liable for any progressive damage that results from your failure to complete the Recall within a reasonable time after receiving notification.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days. If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. Please see the reverse side of this notice for details.

For the Notice to U.S. Customers: If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com, or the Customer Assistance Center at (800) 385-4357 after normal business hours. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>. **For the Notice to Canadian Customers:** If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com, or the Customer Assistance Center at (800) 385-4357 after normal business hours.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure

November 2015

FL688A

NHTSA #15V-586

Transport Canada #15-407

Reimbursement to Customers for Repairs Performed Prior to Recall

If you have already **paid** to have this recall condition corrected you may be eligible to receive reimbursement.

Requests for reimbursement may include parts and labor. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Daimler Trucks North America LLC dealer. The following documentation must be presented to your dealer for consideration for reimbursement.

Please provide original or clear copies of all receipts, invoices, and repair orders that show

- The name and address of the person who paid for the repair
- The Vehicle Identification Number (VIN) of the vehicle that was repaired
- What problem occurred, what repair was done, when the repair was done
- Who repaired the vehicle
- The total cost of the repair expense that is being claimed
- Proof of payment for the repair (such as the front and back of a cancelled check or a credit card receipt)

Reimbursement will be made by check from your Daimler Trucks North America LLC dealer.

Please speak with your Daimler Trucks North America LLC authorized dealer concerning this matter.

November 2015
FL688A
NHTSA #15V-586
Transport Canada #15-407

Work Instructions

Subject: Rear Brake Calipers and Anchor Plates

Models Affected: Specific Freightliner 108SD, 114SD, and Business Class M2 model vehicles manufactured April 30, 2013, through September 14, 2015, with WABCO disc brakes.

Safety Precautions

General Safety Precautions

When working on or around brake systems and components, observe the following precautions.

- Wear protective equipment (safety goggles, ear and respiratory protection, etc.).
- Do not use compressed air or other high-pressure devices when cleaning the brake or vehicle. Doing so could cause personal injury, as well as damage to rubber components of the brake.
- Perform a final roller stand test after completing repairs. If a roller test stand is not available, conduct a test drive with brake application tests.
- Do not perform full braking (with the exception of emergency braking) during the first 31 miles (50 km) after new brake pads are installed. Avoid continuous braking over longer periods. Ensure that the driver of the vehicle is informed.

Asbestos and Non-Asbestos Safety



Wear a respirator at all times when servicing the brakes, starting with the removal of the wheels and continuing through assembly. Breathing brake lining dust (asbestos or non-asbestos) could cause lung cancer or lung disease. Occupational Safety and Health Administration (OSHA) has set maximum levels of exposure and requires workers to wear an air purifying respirator approved by Mining Safety and Health Administration (MSHA) or National Institute for Occupational Safety and Health (NIOSH).

Because some brake linings contain asbestos, you should know the potential hazards of asbestos and the precautions to be taken. Exposure to airborne asbestos brake lining dust can cause serious and possibly fatal diseases such as asbestosis (a chronic lung disease) and cancer.

Because medical experts believe that long-term exposure to some *non-asbestos* fibers could also be a health hazard, the following precautions should also be observed if servicing non-asbestos brake linings.

Areas where brake work is done should be separate from other operations, if possible. As required by OSHA regulations, the entrance to the areas should have a sign displayed indicating the health hazard.

During brake servicing, an air purifying respirator with high-efficiency filters must be worn. The respirator and filter must be approved by MSHA or NIOSH, and worn during all procedures.

OSHA recommends that enclosed cylinders equipped with vacuums and high-efficiency particulate air (HEPA) filters be used during brake repairs. Under this system, the entire brake assembly is placed within the cylinder and the mechanic works on the brake through sleeves attached to the cylinder. Compressed air is blown into the cylinder to clean the assembly, and the dirty air is then removed from the cylinder by the vacuum.

If such an enclosed system is not available, the brake assembly must be cleaned in the open air. During disassembly, carefully place all parts on the floor to minimize creating airborne dust. Using an industrial vacuum cleaner with a HEPA filter system, remove dust from the brake drums, brake backing plates, and brake parts. After vacuuming, any remaining dust should be removed using a rag soaked in water and wrung until nearly dry. Do not use compressed air or dry brushing to clean the brake assembly.

If grinding or other machining of the brake linings is necessary, other precautions must be taken because exposure to asbestos dust is highest during such operations. In addition to the use of an approved respirator, there must be local exhaust ventilation such that worker exposure is kept as low as possible.

Work areas should be cleaned by industrial vacuums with HEPA filters or by wet wiping. Compressed air or dry sweeping should never be used for cleaning. Asbestos-containing waste, such as dirty rags, should be sealed, labeled, and disposed of as required by EPA and OSHA regulations. Respirators should be used when emptying vacuum cleaners and handling asbestos waste products.

Workers should wash before eating, drinking, or smoking, should shower after work, and should not wear work clothes home. Work clothes should be vacuumed after use and then laundered, without shaking, to prevent the release of asbestos fibers into the air.

Anchor Plate Replacement and Caliper Orientation Procedure

1. Check the base label (Form WAR259) for a completion sticker for FL688 (Form WAR260) indicating this work has been completed. The base label is usually located on the passenger-side door, about 12 inches (30 cm) below the door latch. If a completion sticker is present, no work is needed. If a completion sticker is not present, proceed to the next step.
2. Park the vehicle on a level surface, shut down the engine, and set the parking brake. Chock the tires.
3. Raise the back of the vehicle and support it with jack stands.
4. Remove the wheels.

WARNING

When work is being done on the spring chamber, carefully follow the service instructions of the chamber manufacturer. The sudden release of a compressed spring can cause serious personal injury or death.

5. Cage the rear brake chambers so that the springs cannot actuate during disassembly.
6. Drain all the air pressure from the air brake system.
7. Disconnect the air line from the brake chamber.
8. Remove and discard the brake chamber mounting nuts. Ensure that dirt or moisture do not enter the brake when removing the brake chamber. See **Fig. 1**.

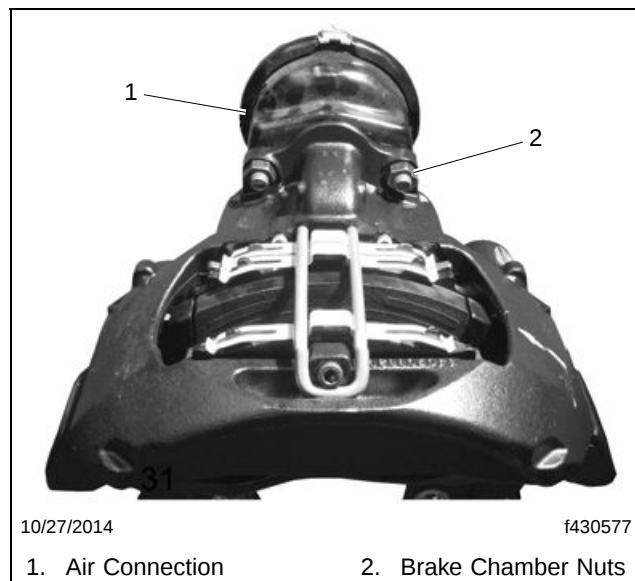


Fig. 1, Removing the Brake Chamber

Recall Campaign

Daimler Trucks
North America LLC

November 2015
FL688A
NHTSA #15V-586
Transport Canada #15-407

9. Remove the splash shield.
10. Back off the manual brake adjuster 1/4 turn and remove the brake caliper assembly. See **Fig. 2** and **Fig. 3**.

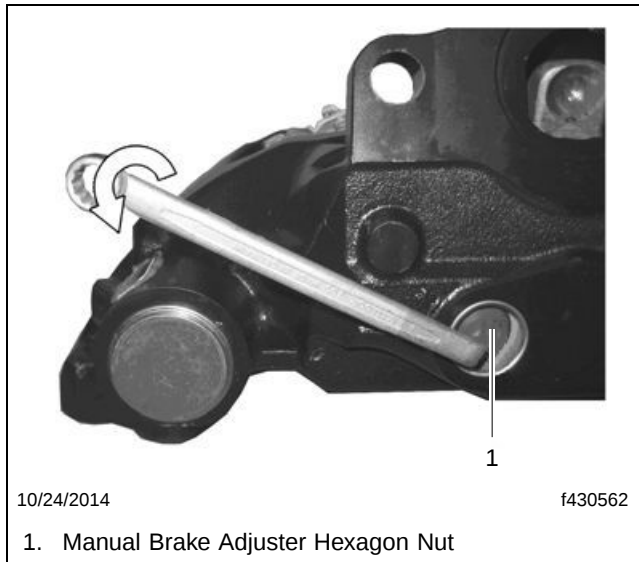


Fig. 2, Backing Off the Manual Brake Adjuster

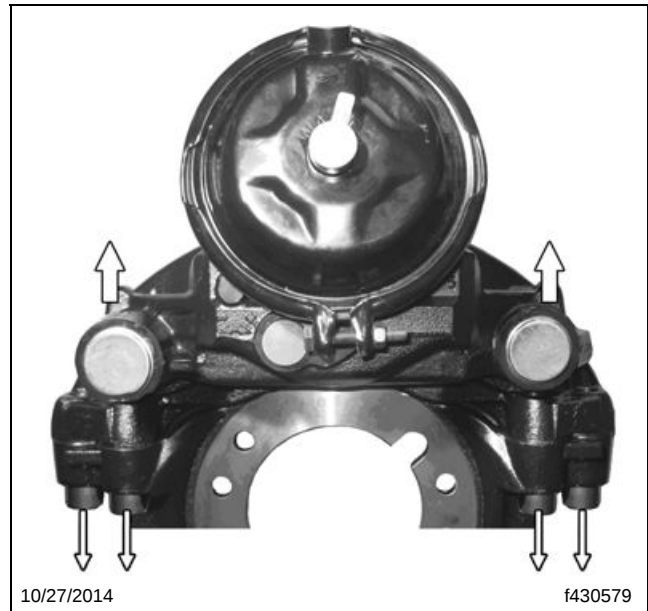


Fig. 3, Removing the Brake Caliper Assembly

11. Remove the axle shaft.
12. Remove the hub. Be careful not to drop the inboard wheel bearing when removing the seal from the hub.
13. Remove the caliper anchor plate.
14. Repeat steps 7 through 13 to remove the caliper and anchor plate on the other side of the axle.
15. Remove and discard the hub oil seal.
16. Install the new caliper anchor plate with the new fasteners and tighten to 128 ± 12 lbf·ft (174 ± 16 N·m).
17. Clean the oil from the hub and rotor.
18. Identify the type of bearings used on the vehicle. ConMet Pre-Set Plus bearings use an inner spacer that has a heat treating process applied to it. This process leaves the spacer with a "blued" end, making it clear what torque spec should be used. Regular ConMet Pre-Set spacers have a uniform color.
19. Install the new hub oil seal.
20. Install the hub.
 - If ConMet Pre-Set Plus bearings are used, tighten the fasteners 500 lbf·ft (678 N·m).
 - If ConMet Pre-Set bearings are used, tighten the fasteners 300 lbf·ft (407 N·m).
21. Set the clearance on the ABS sensor to the tone ring.
22. Install the splash shield.
23. Repeat steps 15 through 22 to install the hub on the other side of the axle.

24. Switch the brake caliper assemblies from one side of the vehicle to the other. Tighten the caliper bolts 295 to 317 lbf-ft (400 to 430 N·m).
25. Putting slight pressure on the brake pad hold-down bracket with your hand, remove the bracket. See **Fig. 4**.
26. Remove the hold-down spring from the spreader plate. See **Fig. 5**. The spreader plate can be used again, provided it is in good working condition.

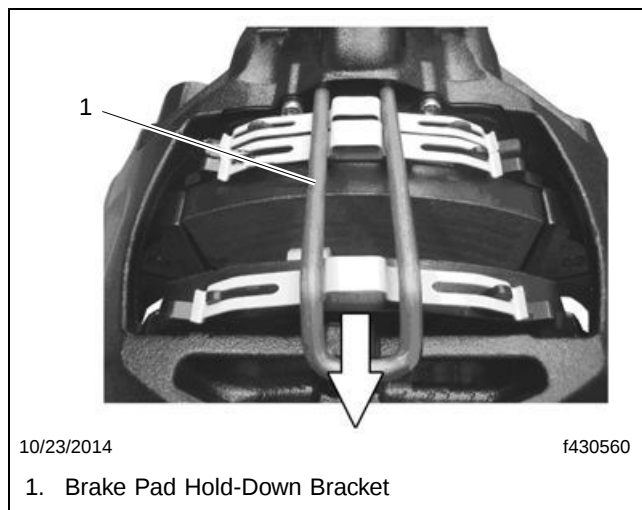


Fig. 4, Removing the Brake Pad Hold-Down Bracket

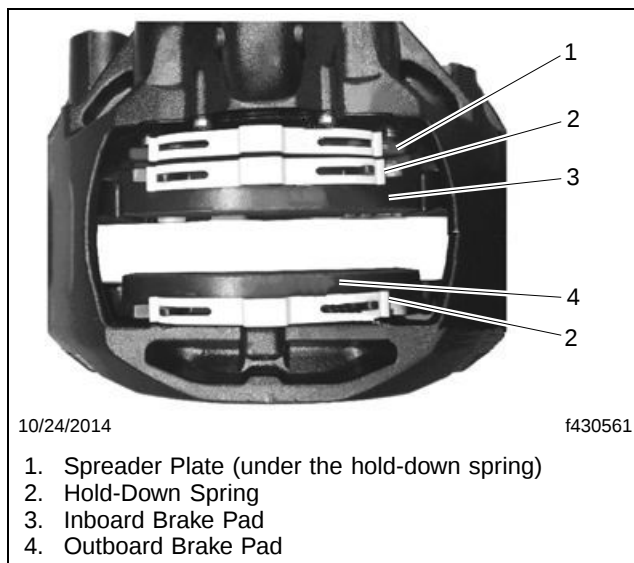


Fig. 5, Removing the Hold-Down Springs

27. Remove the brake pads.

NOTICE

The adjuster screw can turn simultaneously when backing off the manual brake adjuster, and damage the adjuster screw seal.

28. Back off the manual brake adjuster and push the spreader plate toward the brake chamber side of the caliper. See **Fig. 2**. Keeping the spreader plate engaged with the pin on the adjuster screw will ensure that the adjuster does not turn and possibly damage the seal. See **Fig. 6**.
 29. Remove the spreader plate from the brake caliper. See **Fig. 7**.
- IMPORTANT: Spreader plates must always be replaced by axle sets on both the left and right brakes.
30. Inspect the spreader plate for corrosion and damage. If damage is found, replace all of the spreader plates on the axle.
- IMPORTANT: The guide surfaces of the brake pad slots on the brake carrier must be clean and free of grease.
31. Using a wire brush, remove any corrosion on the spreader plate, brake pad slots, and the spreader plate guide on the brake caliper. Be careful not to damage the adjuster screw or guide pin seals. See **Fig. 8**.
 32. Install the brake caliper assembly. Tighten the bolts 295 to 317 lbf-ft (400 to 430 N·m).
 33. Install the spreader plate.
 34. Install the new brake pads. See **Fig. 9** and **Fig. 10**.

Recall Campaign

Daimler Trucks
North America LLC

November 2015
FL688A
NHTSA #15V-586
Transport Canada #15-407

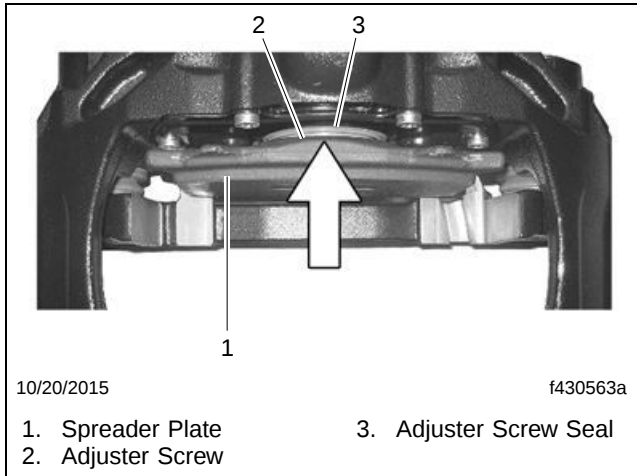


Fig. 6, Pushing the Spreader Plate

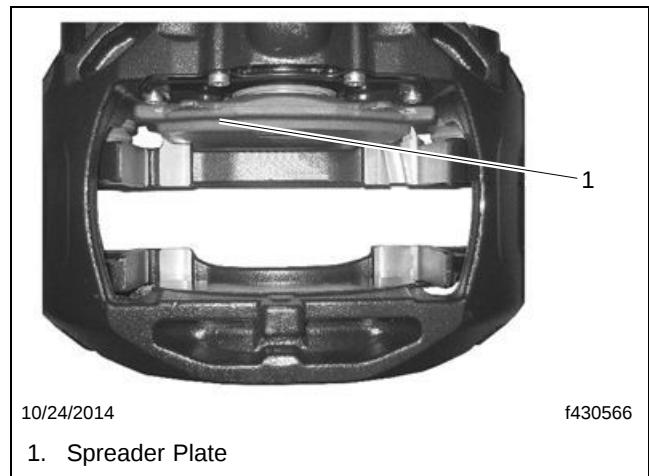


Fig. 7, Removing the Spreader Plate

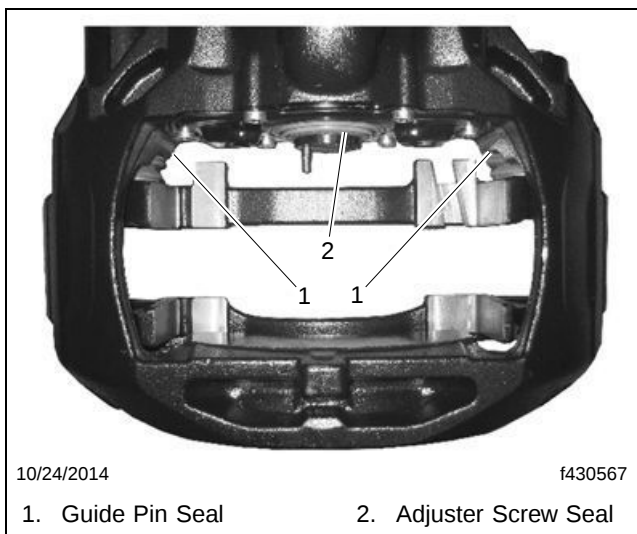


Fig. 8, Adjuster Screw and Guide Pin Seals

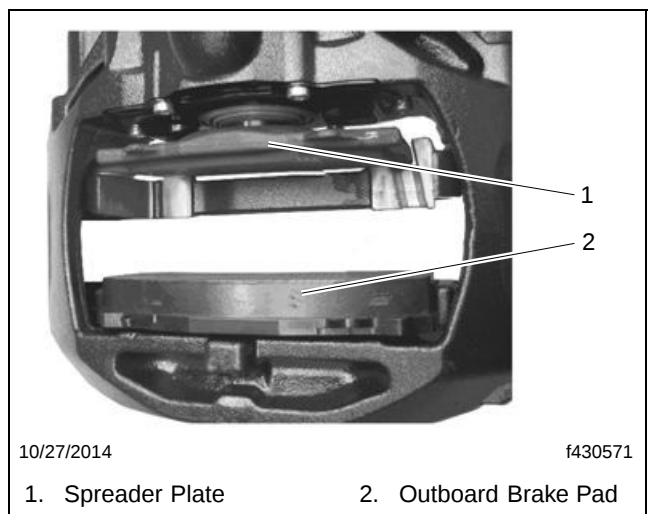


Fig. 9, Installing the Outboard Brake Pad

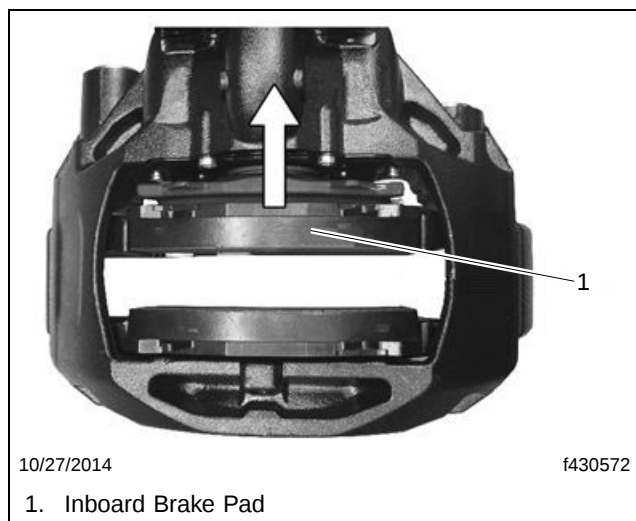


Fig. 10, Installing the Inboard Brake Pad

Recall Campaign

Daimler Trucks
North America LLC

November 2015
FL688A
NHTSA #15V-586
Transport Canada #15-407

35. Using a 0.047 inch (1.2 mm) feeler gauge, adjust the clearance. See the arrow in **Fig. 11**. Insert the feeler gauge between the brake pad of the rim side and the brake caliper.

NOTICE

Do not use a motor driven tool to tighten the manual brake adjuster nut, or use excessive force to tighten the nut. Doing so could damage the manual brake adjuster nut.

36. Tighten the manual brake adjuster nut until both brake pads bear on the brake disc and there is some resistance on the feeler gauge.
37. Remove the feeler gauge.
38. Install new hold-down springs.
39. Install a new brake pad hold-down bracket, pressing down against the brake caliper, so the bolt can be installed. See **Fig. 12** and **Fig. 13**. Tighten 22 to 33 lbf·ft (30 to 45 N·m).

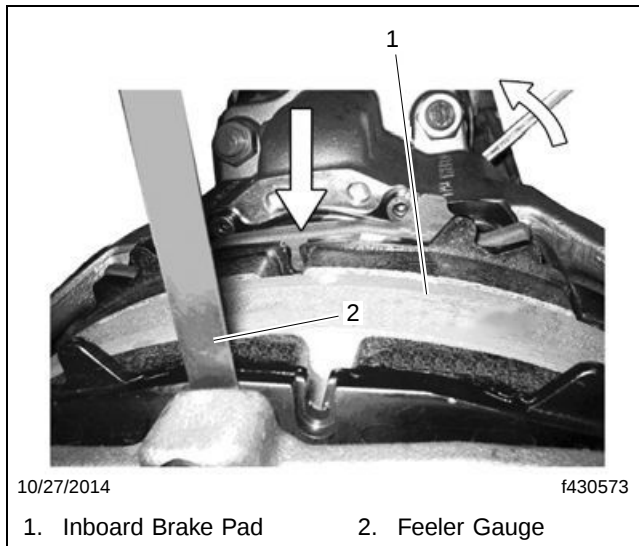


Fig. 11, Adjusting the Clearance

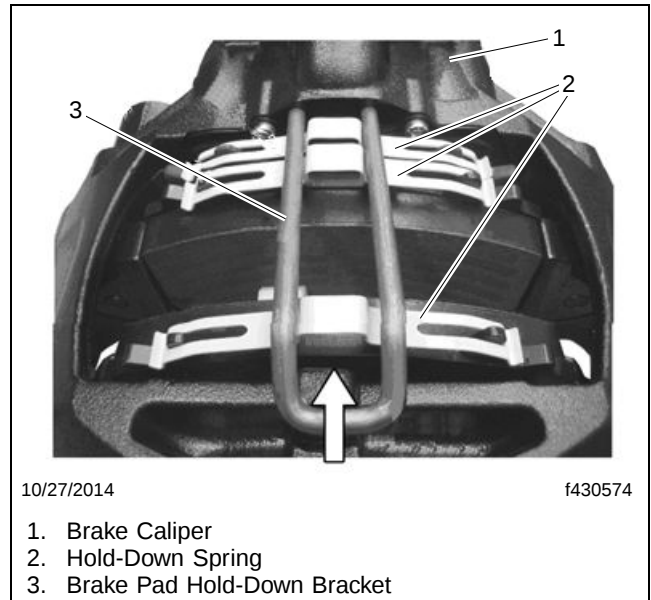


Fig. 12, Installing Hold-Down Springs and Bracket

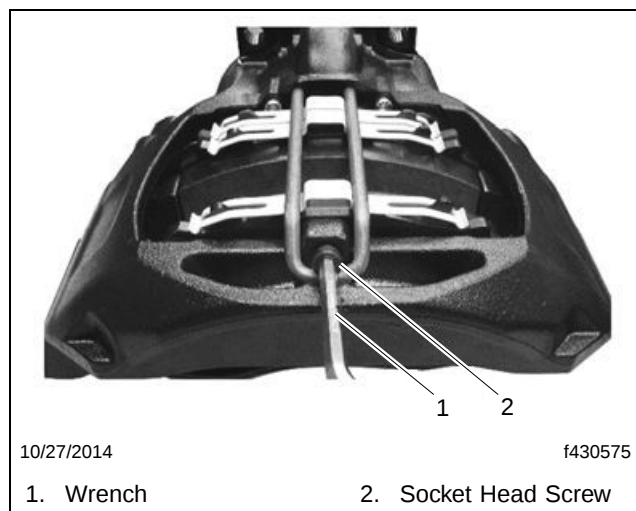


Fig. 13, Tightening the Hold-Down Bracket

40. Install a new plug into the manual adjustment opening, making certain the plug has a tight seat. See **Fig. 14**.
41. Ensure that the wheel hub rotates smoothly.
42. Clean the sealing area and the brake chamber flange surface of the brake caliper. Ensure that dirt or moisture do not enter the brake while cleaning. See **Fig. 15**.
43. Grease the cavity of the brake lever. See **Fig. 15**.

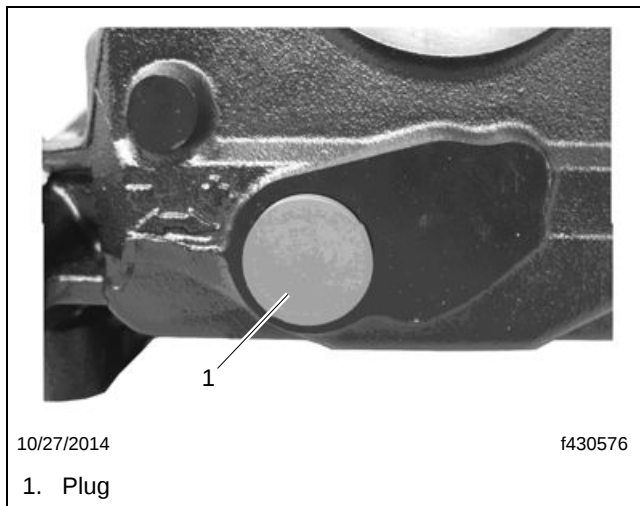


Fig. 14, Installing the Brake Caliper Plug

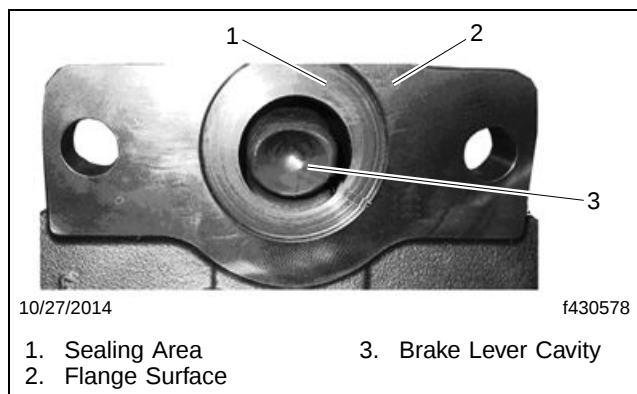


Fig. 15, Cleaning the Brake Caliper

IMPORTANT: Do not use power tools to install the brake chamber.

44. Using new fastening nuts, install the brake chamber on the brake caliper, until the brake chamber makes full contact with the brake caliper.

First tighten the fastening nuts 89 lbf·ft (120 N·m), then to a final torque of 155 lbf·ft (210 N·m).

45. Install the air line on the brake chamber. See **Fig. 1**. Make certain the brake hose is not twisted and does not rub against other components.
46. Clean the sealing surfaces of the hub and axle shaft, then install the axle shaft.
47. Repeat steps 24 through 46 on the other side of the axle.
48. Turn the hub so that the fill port is on top.
49. Uncage the brake chambers.
50. Tighten the axle flange nuts 115 to 134 lbf·ft (156 to 182 N·m).
51. Fill the hubs with oil.
52. Install the wheels, and torque using the appropriate value listed in the workshop manual for the vehicle's wheel and lug nut style.
53. Lower the vehicle.
54. Charge the air system and check for leaks.

November 2015

FL688A

NHTSA #15V-586

Transport Canada #15-407

WARNING

Do not operate the vehicle until the brakes have been adjusted and checked for proper operation. To do so could result in inadequate or no braking ability, which could cause personal injury or death, and property damage.

55. In a safe area, check for proper brake operation before putting the vehicle in service.

56. Clean a spot on the base label (Form WAR259). Write the campaign number, FL688, on a blank red completion sticker (Form WAR260) to indicate the work has been completed and attach it to the base label.