

IMPORTANT CAMPAIGN INFORMATION

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager
Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090 800-547-0712
Portland, Oregon 97208-4090 FAX 503-745-9009

REF #: ICI15-015
Effective: 11/12/15
Release: 11/12/15

If you have questions about this Letter, please submit your inquiry on the Web using the [WSC Link on DTNAConnect](#)

SUBJECT: Notice for Ricon Chair Lift Platform Recall for TBB

This letter is to inform you that DTNA/TBB has mailed notices for a recall being conducted by Ricon Corporation affecting certain chair lift platforms installed on TBB buses vehicles. The notices were mailed 11/2/15.

There is no action for DTNA dealers to take. This is for your information should the dealership receive any questions from customers. DTNA/TBB's notices are on the following pages for reference.

If you have questions or need further information regarding this recall, please contact Ricon directly at (800) 322-2884 or admin15R068@wabtec.com.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.

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November 2015
NHTSA # 15V-564 Non-School Buses
NHTSA # 15V-565 School Buses

IMPORTANT SAFETY RECALL

This notice applies to your vehicle(s)

Subject: Ricon Chair Lift Platforms

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC (DTNA) has decided that a defect which relates to motor vehicle safety exists on specific Thomas Built Buses FS-65 school buses, Saf-T-Liner school buses and non-school buses, and Minotour DRW school buses and non-school buses manufactured January 3, 2006, through August 1, 2014, with certain Ricon Corporation S-Series lifts.

The holes in the folding link arms of the S-Series model wheelchair lift may be oversized. If the holes are left in an oversized condition, the bearings can move out of position, resulting in a substantial amount of free play in a stowed platform and increased load being applied to the platform mounting, and it may fail. A failed platform may result in possible personal injury.

The link arms will be inspected for damage or bearings that have moved out of position and for damage to the lift platform. If damage is found, Ricon Corporation will supply the link arms and/or platform at no cost.

Please contact Ricon Corporation at (800) 322-2884 or admin15E068@wabtec.com as soon as possible to arrange to have the Recall performed. The Recall will take up to approximately an hour and will be performed at no charge to you.

If you have leased this vehicle to another person, federal regulations require you to send a copy of this notice to the lessee by first class mail within 10 days of your receipt of this notice.

For questions regarding this Recall, please contact Ricon Customer Service at (800) 322-2884. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

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November 2015
Transport Canada #15-394 Non-School Buses
Transport Canada #15-395 School Buses

Subject: Ricon Chair Lift Platforms

This notice is sent to you in accordance with the Canadian Motor Vehicles Safety Act.

Daimler Trucks North America LLC (DTNA) is providing this Recall Notice with respect to certain vehicles with equipment manufactured by Ricon Corporation. The vehicles affected are specific Thomas Built Buses FS-65 school buses, Saf-T-Liner school buses and non-school buses, and Minotour DRW school buses and non-school buses manufactured January 3, 2006, through August 1, 2014, with certain Ricon Corporation S-Series lifts.

DTNA and Ricon have decided that a defect which relates to motor vehicle safety exists in the vehicles mentioned above. The holes in the folding link arms of the S-Series model wheelchair lift may be oversized. If the holes are left in an oversized condition, the bearings can move out of position, resulting in a substantial amount of free play in a stowed platform and increased load being applied to the platform mounting, and it may fail. A failed platform may result in possible personal injury.

The link arms will be inspected for damage or bearings that have moved out of position and for damage to the lift platform. If damage is found, Ricon Corporation will supply the link arms and/or platform at no cost.

Please contact Ricon Corporation at (800) 322-2884 or admin15E068@wabtec.com as soon as possible to arrange to have the Recall performed. The Recall will take up to approximately an hour and will be performed at no charge to you.

For questions regarding this Recall, please contact Ricon Customer Service at (800) 322-2884.

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Novembre 2015
Transport Canada n° 15-394 autobus non scolaires
Transport Canada n° 15-395 autobus scolaires

Objet : Plateformes de levage Ricon pour fauteuil roulant

Cet avis vous est envoyé conformément à la Loi sur la sécurité automobile du Canada.

Daimler Trucks North America LLC (DTNA) fournit cette Avis de rappel à l'égard de certains véhicules dotés des équipements fabriqués par Ricon Corporation. Les véhicules concernés sont certains autobus Thomas Built Buses FS-65, certains autobus scolaires et non-scolaires Saf-T-Liner, certains autobus scolaires et non scolaires Minotour DRW manufacturés du 3 janvier 2006 au 1er août 2014 avec certaines plateformes de levage Ricon Corporation de la série S.

DTNA et Ricon ont déterminé qu'une défektivité reliée à la sécurité des véhicules automobiles existe pour les véhicules mentionnés ci-dessus. Les trous dans les bras pliants de la plateforme de levage pour fauteuil roulant de la série S peuvent être surdimensionnés. Si aucune mesure de correction n'est apportée, les roulements pourraient se déplacer et créer un jeu excessif lorsque la plateforme est refermée, ce qui pourrait augmenter la charge appliquée au support de la plateforme et occasionner sa défaillance. Une plateforme défectueuse peut entraîner des blessures.

Les bras de liaison seront inspectés pour déceler l'endommagement ou le déplacement des roulements et l'endommagement de la plateforme élévatrice. Si des dommages sont constatés, Ricon Corporation fournira les bras de liaison et / ou la plateforme sans frais.

S'il vous plaît, contactez Ricon Corporation au (800) 322-2884 ou à l'adresse courriel admin15E068@wabtec.com dès que possible pour prendre des dispositions pour effectuer le rappel. Le travail exigé par ce rappel prendra jusqu'à une (1) heure et sera effectué sans frais pour vous.

Pour toute question concernant ce rappel, s'il vous plaît, contactez le service à la clientèle de Ricon au 1 800 826-2884.

SERVICE DES CAMPAGNES DE GARANTIE
Pièce jointe