

Baker Jennifer (FCA)

From: Marsh Dan (FCA)
Sent: Monday, April 11, 2016 6:56 PM
To: Irwin Charles (FCA); Jeffries Curtis (FCA); Jensen Eric (FCA); Jankowski Gregory (FCA); Weaver Jay (FCA); Licon Jose (FCA); Simpson Rick (FCA); Brada Walter (FCA)
Cc: Cockell Michael (FCA); Friesen Chad (FCA); Hepner Carrie (FCA); Baker Jennifer (FCA); Hazelden Bruce (FCA); MacNeil Derek (FCA); Lasater Frank (FCA); Hoe Gary (FCA); Mathis William (FCA); Emmons John (FCA); Springer John (FCA); Schmidt Michael (FCA); Horne Ron (FCA); Baldwin Jason (FCA); Chaffin Shannon (FCA); Coppola Ray (FCA); Gilbert Christopher (FCA); Harris Jennifer (FCA); Igielinski Nate (FCA); Maguire Ryan (FCA); Sida Tino (FCA); Wloch Anthony (FCA)
Subject: Action Required - R46 Claim Review
Attachments: R46 Recall - 13R46182 LOP.xlsx

BC Teams,

As we work towards completion on **Recall R46 – Front Suspension Track Bar Frame Bracket**, it has been brought to our attention that an unexpected quantity of dealers have claimed labor op 13-R4-61-82 for 2.9 hours (Remove/install front axle for welding access (includes inspection)). This LOP is designated for vehicles that did not pass the inspection phase of the recall due to the front suspension track bar bracket having a cracked or fractured weld(s) or separation from the from the frame, requiring the dealer to open a STAR case. Members from Warranty Recovery and Supplier Relations have asked that the Area Managers and/or TAs reach out to the dealers on the attached spreadsheet. We are simply looking for an answer to the 3 questions in the spreadsheet and have a drop down selection. At this point in time, we just want to ask the three questions.

Please have your teams reach out to the dealers and return your completed list to me by COB Friday April 15th.

Thank you for your attention to this request. Please let me know if you have any questions.

Dan Marsh
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