



## ***IMPORTANT SAFETY RECALL***

Dear Dealer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and The Canadian Motor Vehicle Safety Act and is important for your safety.

Thor Motor Coach (TMC) decided that a safety defect which relates to motor vehicle safety exists in certain Thor Motor Coach models of motor homes.

It has been decided that certain TMC Axis and Vegas model motorhomes were built with a defective heater and air conditioning control head. If subjected to a spike in voltage the control head could lock the heater and air conditioning control head in the position that it was set on at the time of the spike. This would not give the operator the ability to change the air flow to the defrost/defog setting. Without the ability to defrost/defog their windshield, the operator's visibility could be adversely affected and lead to a crash.

The required action is to install an additional wiring harness to the heating and air conditioning system that will prevent a voltage spike and overload condition.

Dealers that have stock units impacted by this recall will have a list of affected units attached to this recall bulletin. If any unit on this list has been retail sold you are asked to notify the retail owner as soon as possible of this recall because their vehicle was not registered at the time the retail notice was mailed. Please immediately register any retail sold units on this list. **As a reminder, you are required by law to complete this recall on any stock units in inventory prior to retail sale. Any vehicle lessor receiving this notice must forward a copy to the lessee within 10 days.**

Please find attached a copy of the retail notification letter as well as the required repair procedure for this recall. In addition, instructions for claim filing have also been included. If you have questions concerning this recall, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, **or** by phone at *877-500-1020*.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

James Crosley  
Director of Customer Service

Re: NHTSA Recall No. 15V-