



Forest River, Inc.

55470 County Road 1, P.O. Box 3030, Elkhart, Indiana 46515-3030 • 574-389-4600 • Fax 574-296-7558

IMPORTANT SAFETY RECALL

Date: <<DATE>>

Recall Number: NHTSA: <<NUMBER>> / CANADA: N/A

Article Number: 05-08102015-0071

Dear Valued Forest River Dealer,

Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

–Forest River motorized and towable products are contained within this section–

Forest River – Corporate Compliance has decided that a safety defect/noncompliance in certain Starcraft All Star XL & Starcraft XLT. Forest River is recalling the defect/noncompliant model(s) to ensure the safety of our future retail consumers and your dealership. Forest River apologizes for any inconvenience this action may cause your dealership; however, safety, continued satisfaction and our commitment to build great products are of the utmost importance to Forest River.

The identified VIN numbers are listed below in the chart(s).
The identified Date range of production is: 2013 through 2014

VIN Number	Model	VIN Number	Model
5WEASA [REDACTED]	ST22911	5WEAS [REDACTED]	ST22911 C
5WEASA [REDACTED]	ST22911	5WEAS [REDACTED]	ST22911 C
5WEASA [REDACTED]	ST3999C	5WEAS [REDACTED]	ST22911 C
5WEASA [REDACTED]	ST3999C	5WEAS [REDACTED]	ST22911 C
5WEASA [REDACTED]	ST3929C	5WEAS [REDACTED]	ST3999C
5WEASA [REDACTED]	ST3929C	5WEAS [REDACTED]	ST22911
5WEASA [REDACTED]	ST3999C	5WEAS [REDACTED]	ST3929
5WEASA [REDACTED]	ST22911C	5WEAS [REDACTED]	ST3929C
5WEASA [REDACTED]	ST22911	5WEAS [REDACTED]	ST3999C
5WEASA [REDACTED]	ST3999	5WEAS [REDACTED]	ST3929C
5WEASA [REDACTED]	ST22911C	5WEAS [REDACTED]	ST22911
5WEASA [REDACTED]	ST22911C	5WEAS [REDACTED]	ST22911 C
5WEASA [REDACTED]	ST22911	5WEAS [REDACTED]	ST3929C
5WEASA [REDACTED]	ST22911C	5WEAS [REDACTED]	ST22911 C
5WEASA [REDACTED]	ST3999C	5WEAS [REDACTED]	ST22911 C



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DEFECT/NONCOMPLIANCE:

Navistar has decided that a defect which relates to motor vehicle safety exists in certain 2010 thru 2014 DuraStar models built 13 May 2009 thru 24 June 2013 and 2011 and 2012 WorkStar models built 30 November 2010 thru 26 September 2011 with EPA 2010 Emission Engine. The engine grid heater power feed cable may have been improperly routed resulting in contact with a sharp metal edge on the cab which could lead to possible chafing of the wire insulation and cause an intermittent electrical short.

EVALUATION OF RISK:

The engine grid heater power feed cable may have been improperly routed resulting in contact with a sharp metal edge on the cab which could lead to possible chafing of the wire insulation and cause an intermittent electrical short.

ACTION:

The repair will involve installing an additional cable tie strap to provide the proper clearance.

SERVICE PROCEDURE:

Forest River is defaulting to the Navistar Owners Letter and Contact Cards.

SERVICE COMPLETE:

Forest River is defaulting to the Navistar Owners Letter and Contact Cards.

AVAILABILITY OF REMEDY: Upon receipt of this letter

HELPFUL CONTACT INFORMATION:

International	www.internationaltrucks.com	1-800-448-7825
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The Recall/Technical Service Bulletin shall be considered priority to remedy the Starcraft All Star XL & Starcraft XLT in question. **The retail consumer shall not be charged** any amount of monies for repair/remedy to their Starcraft All Star XL & Starcraft XLT that are covered under this Recall/Technical Service Bulletin.

If your dealership has already performed the repair/remedy to Starcraft All Star XL & Starcraft XLT, your dealership is entitled to the reimbursement as stated above; if the repair/remedy had been performed on an out of warranty Starcraft All Star XL & Starcraft XLT in which the VIN number falls under as stated in the opening paragraph where no warranty claim has/had been filed against the VIN number and the consumer paid for the repair/remedy personally. Please contact your Warranty Manager within Forest River to arrange the reimbursement. Proof of repair/remedy shall be required.



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Federal regulation requires that any lessor receiving this Recall/Technical Service Bulletin must forward a copy of this notice to the lessee within ten days. If your dealership no longer owns this vehicle, please inform the Warranty Manager of the product listed above of the change of ownership.