



To: U.S. and Canada Distributors
Dealer Principals
Service Managers
Warranty Managers
Parts Managers

Bulletin: SRA-V15-03
Date: August 19, 2015
Action Required? **YES**

From: Regulatory Affairs Department

Subject: Safety Recall, RVXX1503, VAH Draglink

Summary:

Description of Defect:

The draglink sealed ball socket boot may be damaged due to the angle of the ball stud. If the boot is compromised, contaminants may enter the ball socket and cause corrosion that can accelerate the wear of the ball. If this is left untreated, the ball joint can separate from the socket and result in complete loss of steering.

Volvo has received no reports of crashes or personal injury as a result of this condition. Therefore, Volvo considers this as a proactive measure to protect the public and Volvo's customers from the potential risk associated with this defect.

Models/ Model Years Affected:

Volvo: Certain 2013 through 2016 VAH model vehicles manufactured from February 8, 2012 through May 28, 2015

Vehicle Quantities:

Volvo: 899 in total (844 U.S., 55 Canada).

Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Release Schedule:

- Vehicle will be posted on the Trucks Dealer Portal August 19, 2015.
- Repair Instructions are tentatively scheduled for release no later than October 13, 2015.
- Owner Notices are scheduled to be mailed on or before October 13, 2015.

Questions:

Contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com if you have questions.