

SAFETY RECALL ALERT



To: U.S. and Canada Distributors
Dealer Principals
Service Managers
Warranty Managers
Parts Managers

Bulletin: SRA-M-0393
Date: August 18, 2015
Action Required? **YES**

From: Regulatory Affairs Department

Subject: Safety Recall, SC0393, Chassis Harness Clipping

Summary:

Description of Defect:

The chassis harness and air lines may not be properly secured at the crossmember. The potential risk is that electrical cables and air lines may fall down and be twisted up in driveline. If this occurs, important safety systems such as brakes will be affected, which may result in a vehicle crash.

Mack Trucks has received no reports of crashes or personal injury as a result of this condition. Therefore, Mack considers this as a proactive measure to protect the public and Mack's customers from the potential risk associated with this defect.

Models/ Model Years Affected:

Mack: Certain 2010, 2012 - 2016 Titan model trucks manufactured from August 13, 2008 through January 30, 2015 with a Primax rear suspension

Vehicle Quantities:

Mack: 33 trucks in total (2 U.S., 31 Canada)

Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Release Schedule:

- Vehicle will be posted on the Trucks Dealer Portal August 18, 2015.
- Repair Instructions are tentatively scheduled for release no later than September 21, 2015.
- Owner Notices are scheduled to be mailed on or before September 21, 2015.

Questions:

Contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com if you have questions.