

May 2016 Safety Recall 15V-519 Campaign Service Bulletin SB16-04-S001

# IMPORTANT SAFETY RECALL

# ASCENDER HEADLAMP DRIVER MODULE – 15V-519

To: All Isuzu Service and Parts Facilities

Previously, service facilities were notified that certain 2006-2008 model year Isuzu Ascender vehicles were involved with safety recall 14V-755. **This recall number has now been changed to safety recall 15V-519.** 

This letter, campaign service bulletin SB16-04-S001 with sample owner letter are being sent to notify service facilities that **parts are now available.** 

## AFFECTED VEHICLES

• Certain 2006-2008 model year Isuzu Ascender vehicles

#### **CONDITION**

The manufacturer, General Motors, has decided that a defect, which relates to motor vehicle safety, exists in certain 2006-2008 Isuzu Ascender vehicles.

The headlamp driver module (HDM) may not operate properly in the thermal environment of the underhood electrical center. If the HDM is not operating correctly, the low-beam headlamps and daytime running lamps could fail to illuminate. This failure could be intermittent or permanent. This condition does not affect the high-beam headlamps, marker lamps, turn signals, or fog lamps. Loss of low-beam headlamps, when they are required, could reduce the driver's visibility, increasing the risk of a crash.

# **CORRECTION**

Service facilities are to replace the headlamp driver module at **no charge** to the customer.

## REIMBURSMENT

Any requests for reimbursement of prior repairs should be referred to Isuzu Owner Relations at 1-800-255-6727.

## **OWNER NOTIFICATION**

OWNER NOTIFICATION WILL BEGIN JUNE 3, 2016.

Please ensure that all appropriate personnel within your service facility are aware of this Safety Recall 15V-519 – Ascender Headlamp Driver Module and that the necessary repairs are performed on all affected vehicles either in your inventory or brought into your service facility for repair.