

TO: <<Dealer>>
FROM: Don Chomic – Director, Product Safety
Kevin Hanegraaf – Director, Aftermarket Support



DATE: November 2015
SUBJECT: Recall Notice: **15V-706 – Marmon-Herrington Drive Axles**

VEHICLE SAFETY RECALL DEALER NOTIFICATION – IMPORTANT

Pierce received notification from their supplier for front drive axles, Marmon-Herrington, that Marmon-Herrington issued an equipment recall for product safety for products they supplied to Pierce. Pierce reviewed Marmon-Herrington's recall notice and has determined that a defect which relates to motor vehicle safety may exist in certain model year 2015 – 2016 Pierce models Arrow XT, Velocity, Enforcer, and Sabers manufactured from November 20, 2014 to September 9, 2015 and equipped with front drive axles model no. MT-22 produced by Marmon-Herrington.

Marmon-Herrington has determined that, for certain assemblies, hex nuts on the flange yoke that may not have been properly tightened. If the hex nuts are not tightened to specification, the driveshaft may disconnect from the drive axle, resulting in a loss of propulsion and increasing the risk of a crash.

Pierce has determined that suspect vehicles should be able to remain in service until the remedy is completed. To remedy the issue Pierce will inspect the axles for the proper torque of the flange bolts per the technical bulletin issued by Marmon-Herrington. Any vehicles with torques found to be outside of the required torque limits will be properly torqued.

Customer notification will be by Pierce only. This notification will instruct the customer to schedule a service appointment with their Pierce dealer to have the drive axles inspected.

VEHICLES INVOLVED

The vehicles involved are **5 (total)** Arrow XT, Enforcer, Velocity and Saber custom fire apparatus models between 2015 and 2016 with model MT-22 Marmon-Herrington front drive axles.

Federal law prohibits the sale of any of the affected vehicles.

The involved vehicles have been identified by Pierce job numbers and are listed on Pierceparts.com. Computer listings contain the complete job number, owner name and address data. Owner name and address data will enable dealers to follow up with owners involved in this campaign once Pierce has issued the customer notification. Pierce, working with our supplier, has identified these vehicles based on build orders and material records.

DEALER RESPONSIBILITY

Pierce is seeking your support to contact the customers with the subject vehicles to schedule a service appointment for the inspection. Pierce will provide you with vehicle lists. It is the Pierce dealer's responsibility to support the customers on the defined list and to encourage the apparatus owner to schedule a service appointment to inspect the drive axles for proper torques. Please make sure the customer is aware the remedy will be performed by Pierce without charge.

Thank you for your support and understanding. If you have any questions, please feel free to contact myself at 920-832-3342, or Kevin Hanegraaf at 920-832-3235.

Sincerely,

A handwritten signature in black ink, appearing to read "Don Chomic". The signature is fluid and cursive, with a long horizontal stroke at the end.

Don Chomic

Director, Product Safety