

TO: «DEALER»  
FROM: Don Chomic – Director, Product Safety  
Kevin Hanegraaf – Director, Aftermarket Support  
Jim Michal – VP, Aftermarket Support  
DATE: August 2015  
SUBJECT: Recall Notice: **15V-516 – Drive Shafts**



## **VEHICLE SAFETY RECALL DEALER NOTIFICATION – IMPORTANT**

Pierce Manufacturing has determined that a defect which relates to motor vehicle safety exists in certain Arrow XT, Dash CF, Enforcer, Quantum, Velocity custom fire apparatus models and commercial chassis Freightliner M2-112 and Kenworth T88 fire apparatus, manufactured between 2014 and 2015 equipped with 1810 series drive shafts supplied by MSI.

Pierce has determined that, for certain assemblies, the drive shaft may have been manufactured with certain production lots of tubing of inadequate strength. A drive shaft that contains such tubing may fail during operation, causing the vehicle to be unable to be driven, and possible separation of the shaft from the vehicle which may injure those nearby or lead to an accident. There have been four reported drive shaft incidents in the field.

Pierce has determined that suspect vehicles should be **REMOVED FROM SERVICE IMMEDIATELY**. To remedy the issue Pierce will replace drive shafts produced with the inadequate material.

Customer notification will be by Pierce only. This notification will instruct the customer to **REMOVE FROM SERVICE** the suspect vehicle and to schedule a service appointment with their Pierce dealer to have the drive shafts replaced for the vehicles included in this recall.

### **VEHICLES INVOLVED**

The vehicles involved are 191 Arrow XT, Dash CF, Enforcer, Quantum, Velocity custom fire apparatus models and commercial chassis Freightliner M2-112 and Kenworth T88 models between 2014 and 2015.

Federal law prohibits the sale of any of the affected vehicles.

The involved vehicles have been identified by Pierce job numbers and are listed on [Pierceparts.com](http://Pierceparts.com). Computer listings contain the complete job number, owner name and address data. Owner name and address data will enable dealers to follow up with owners involved in this campaign once Pierce has issued the customer notification.

Pierce, working with our supplier, has identified these vehicles based on build orders and material records. Some or all of the segments of the drive shaft may require replacement.

## DEALER RESPONSIBILITY

Pierce is seeking your support to contact the customers with th subject vehicles to REMOVE THEM FROM SERVICE. Pierce will provide you with vehicle lists. It is the Pierce dealer's responsibility to support the customers on the defined list and to encourage the apparatus owner to REMOVE FROM SERVICE the vehicle and to schedule a service appointment to replace the drive shafts. Please make sure the customer is aware the remedy will be performed by Pierce without charge.

Thank you for your support and understanding. If you have any questions, please feel free to contact myself at 920-832-3342, or Kevin Hanegraaf at 920-832-3235.

Sincerely,

A handwritten signature in black ink, appearing to read "Don Chomic". The signature is fluid and cursive, with a long horizontal stroke at the end.

Don Chomic

Director, Product Safety