

TO: «DEALER»  
FROM: Don Chomic – Director, Product Safety  
Kevin Hanegraaf – Director, Aftermarket Support  
Jim Michal – VP, Aftermarket Support  
DATE: August 2015  
SUBJECT: Recall Notice: **15V-xxx – LED Headlamps**



## **VEHICLE SAFETY RECALL DEALER NOTIFICATION – IMPORTANT**

Pierce Manufacturing has determined that a defect which relates to motor vehicle safety exists in certain Quantum and Velocity custom fire apparatus models manufactured between February 2014 and January 2015 equipped with LED Head Lamp Assemblies.

Pierce has determined that, for certain part numbers, the lamp may flicker noticeably when operated in cold temperatures. A lamp that is not steady burning is in violation of the Federal Motor Vehicle Safety Standard. Also, a flickering lamp may not provide for complete illumination or may cause confusion to other drivers.

To remedy the issue Pierce will replace the head lamp assembly. Customer notification will be by Pierce only, following NHTSA regulations. This notification will instruct the customer to schedule a service appointment with their Pierce dealer to have the lamp assemblies replaced for the vehicles included in this recall.

### **VEHICLES INVOLVED**

The vehicles involved are Quantum and Velocity models between 2014 and 2015 equipped with the round LED lamp option. Federal law prohibits the sale of any of the affected vehicles.

Involved vehicles have been identified by Pierce job numbers and are listed on [Pierceparts.com](http://Pierceparts.com). Computer listings contain the complete job number, owner name and address data. Owner name and address data will enable dealers to follow up with owners involved in this campaign after Pierce has issued the customer notifications. Pierce has identified these vehicles based on build orders.

### **DEALER RESPONSIBILITY**

It is the Pierce dealer's responsibility to support the customers on the defined list and to encourage the apparatus owner to schedule a service appointment to replace the lamp assemblies. Please make sure the customer is aware the remedy will be performed by Pierce without charge.

Thank you for your support and understanding. If you have any questions, please feel free to contact myself at 920-832-3342, or Kevin Hanegraaf at 920-832-3235.

Sincerely,

A handwritten signature in black ink, appearing to read "Don Chomic".

Don Chomic

Director, Product Safety

