



08/14/2015

New Safety Recall Advanced Communication – R39081415

FCA US LLC announced a safety recall on certain 2014 model year (KL) Jeep Cherokee vehicles.

NOTE: This recall only involves vehicles with Left Hand Drive (LHD). Right Hand Drive (RHD) vehicles are not involved.

Some of the above vehicles may develop static electricity build-up in the windshield wiper system. As a result, an Electro-Static Discharge (ESD) in the wiper system could feed back into the Body Control Module (BCM) internal electronics and cause the BCM to fail. A failed BCM could cause the windshield wiper to stop functioning without warning. Operating the vehicle without windshield wipers under certain driving conditions could limit the driver's view and cause a crash.

FCA will conduct a voluntary safety recall on all involved vehicles to install a ground strap to the windshield wiper linkage module. The ground strap will prevent the build-up of static electricity in the windshield wiper system.

Dealers will be notified of the launch of this safety recall by way of established methods used in the past.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries on involved vehicles.

Customer Services Field Operations
FCA US LLC