



08/14/2015

New Safety Recall Advanced Communication – R45081415

FCA US LLC announced a safety recall on certain 2015 model year (BU) Jeep Renegade vehicle equipped with a VP4 radio (sales code RA4).

Some of the above vehicles may have an open radio communications port that allows the radio to accept commands from unauthorized sources. A person(s) with extensive computer software knowledge, and intent to commit a criminal act, could potentially cause a vehicle to exhibit undesirable behavior(s).

FCA will conduct a voluntary safety recall on all involved vehicles to update the radio software.

The vehicle owner will be mailed a USB storage devise with the new radio software files preloaded, along with detailed instructions on how to download the radio software to the vehicle.

The vehicle owner will have the option to install the radio software or to bring the vehicle to their local dealership to have the radio software professionally installed.

Dealers will be notified of the launch of this safety recall by way of established methods used in the past.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries on involved vehicles.

Customer Services Field Operations FCA US LLC