

Subarunet Announcement

To: All Subaru Retailers From: Subaru of America, Inc.

Date: August 7, 2015

Subject: New Subaru Recall Campaign: WQU-56 Propeller Shaft

Subaru of America, Inc. (Subaru) is recalling certain 2015 and 2016 model year Legacy and Outback vehicles.

Affected Vehicles

Not all vehicles listed below are covered by this recall. <u>Coverage for all affected vehicles must be</u> <u>confirmed by using the Vehicle Coverage Inquiry function on subarunet.com.</u> This data is now available.

Model Years	Model	Production Start Date	Production End Date
2015 & 2016	Legacy	July 3, 2015	July 25, 2015
2015 & 2016	Outback	July 3, 2015	July 27, 2015

Description of the Safety Defect and Safety Hazard

During the manufacturing process of the propeller shaft that connects to the vehicle's transmission, the seal cap and seal located inside the propeller shaft yoke may have been deformed. As a result, the seal may leak transmission fluid. If the transmission fluid leaks onto an exhaust pipe, there is a possible risk of fire.

Description of the Remedy

The propeller shaft assembly will be replaced at no charge.

Parts

Parts will start to be distributed in mid-August, but initial supply will be limited. As inventory is received, SOA Parts will allocate parts shipments based on each retailer's sold units first, and then current vehicle inventory. Detailed information will be posted on subarunet.com as shipments are arranged.

Retailer Program Responsibility

<u>A STOP SALE order has been issued</u>. Any vehicles listed in a recall/campaign that are in retailer stock must be:

- Immediately identified.
- Tagged or otherwise marked to prevent their delivery or use prior to inspection and/or repair.
- Repaired in accordance with the repair procedures outlined in the Product Campaign Bulletin, which will be issued shortly.

Retailers are to promptly perform the applicable service procedures to correct all affected vehicles in their inventory (used, demo & SSLP). Additionally, whenever a vehicle subject to this recall is taken into retailer inventory, or in for service, necessary steps should be taken to ensure the recall correction has been made before selling or releasing the vehicle.

Owner Notification

Once identified, Subaru will notify potentially affected vehicle owners by first class mail. This is expected to occur by early September. Retailers will be advised when owner notification begins.