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NISSAN BULLETIN

2015 Armada Seat Belt Buckle Voluntary Safety Recall Campaign

Reference: PC385
Date: August 6, 2015

Attention: Dealer Principal, Sales, Service & Parts Managers

*****Dealer Announcement*****

A STOP SALE CONDITION IS IN EFFECT.

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:
2015 Armada	1,554	416	August 6, 2015

***** Campaign Summary *****

Nissan is conducting a voluntary safety recall campaign to inspect, and if necessary, replace the front seat belt buckles on certain 2015 Nissan Armada vehicles manufactured at the Canton, MS plant between April 30, 2015 and June 5, 2015.

If the front buckle subassembly is incorrect, this could cause the front driver and/or passenger seat belt buckles to **not properly latch, or not unlatch** when the release button is depressed. In this condition, the buckle would not comply with the applicable safety standards.

This announcement supersedes previously announced Dealer Inventory Inspection (PC380) announced on June 12, 2015.

IMPORTANT: It is a violation of Federal law for retailers to sell or deliver vehicles in their inventory covered by this notification until the remedy is performed.

*****What Dealers Should Do*****

1. Verify if newly arriving vehicles or vehicles currently in dealer inventory are affected by this Voluntary Safety Recall Campaign using Service Comm I.D. **PC385**
2. If the inspection shows no magnet is present in the buckle mechanism (as shown in the repair instructions), the vehicle may be immediately released for sale. The service department should file a warranty claim for this inspection in a timely manner so it can be closed on SERVICE COMM.
3. If a magnet is present in either front seat belt buckle, the **VEHICLE MUST BE PLACED ON HOLD AND CANNOT BE RETAILED** until the vehicle has been repaired.
 - Order the part via the order form.
 - **Hold** the vehicle until the part shipment arrives.
 - Once the part arrives, repair the vehicle using the attached procedure, submit the warranty claim, and release the vehicle.

Note: If the buckle is not working, customers are advised to take the vehicle in for service immediately. Rental will be available under the campaign until parts are available.

******* Release Schedule *******

Parts	<ul style="list-style-type: none"> • A part restriction is in effect, use attached order form. • Parts are expected to arrive within 3 days of placing your order. • Based on dealer inventory inspection results, we estimate ~1% of vehicles will require seat belt buckle replacement.
Repair	<ul style="list-style-type: none"> • An interim repair procedure is attached. • The campaign bulletin is under development and will be the subject of a future announcement. • No special tools are required for this campaign
Owner Notification	Nissan will begin notifying owners of all potentially affected vehicles in late August, 2015 via U.S. Mail.

******* Claims Information *******

EXPENSE CODE	DESCRIPTION	AMOUNT
502	Rental Expense	\$40 (per day)/3 Days
501	Towing Expense	Up to \$100
Contact the Warranty Claims Call Center 1-800-258-7008 Option 7, for pre-approval on expenses exceeding campaign allowance.		

******* Parts Collection *******

Seat Belt Buckles replaced under this campaign will be collected.

Pursuant to APRM policy 2.33.13, dealers are expected to comply with the parts return procedure. **Dealers will be charged back for parts and labor found to be out of compliance with campaign inspection and repair guidelines published in the campaign bulletins and interim inspection procedures.**

NOTE: Parts requested are VIN and repair order specific. It is important for dealers to return parts applicable to the VIN and repair order identified.

******* Dealer Responsibility *******

It is the dealer's responsibility to check Service Comm using the appropriate Campaign I.D. for the campaign status on each vehicle falling within the range of this voluntary safety recall campaign which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in dealer inventory. If a VIN subject to this recall campaign was part of a dealer trade, the letter associated with that VIN should be forwarded to the appropriate dealer for service completion.

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION

Frequently Asked Questions (FAQ):

Q. Is this a safety recall?

A. Yes.

Q. What is the reason for this Voluntary Safety Recall Campaign?

A. Due to a material handling error at the supplier that has been corrected, certain 2015 Armada vehicles may have been equipped with incorrect front buckle subassemblies.

Q. What is the possible effect of the condition?

A. If the front buckle subassembly is incorrect, this could cause the front driver and/or passenger seat belt buckles to **not properly latch, or not unlatch** when the release button is depressed. In this condition, the buckle would not comply with the applicable safety standards.

Q. What will be the corrective action for this Voluntary Safety Recall Campaign?

A. Nissan dealers will inspect the front seat belt buckle assembly, and if necessary, replace it at no charge to the customer.

Q. How long will the corrective action take?

A. This service, free for parts and labor, should take approximately 1 hour to complete. However, your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

Q. When will vehicle owners be notified?

A. Nissan will begin notifying owners in late August, asking them to bring their vehicle to an authorized Nissan dealer to have their vehicle inspected and if necessary, repaired.

Q. Are parts readily available?

A. Yes.

Q. Is my vehicle safe to drive?

A. Yes. If the buckle is not working, customers are advised to take the vehicle in for service immediately. Rental will be available under the campaign until parts are available. Otherwise, they should make arrangements to have vehicle remedied as soon as possible once notified their vehicle is affected by this campaign.

Q. Have there been any injuries or fatalities related to this problem?

A. No.

Q. Will a rental vehicle be provided while the dealer is servicing the vehicle?

A. No, please check with your dealership for alternate transportation availability while the vehicle is being serviced. Rental is available for retailed vehicles awaiting parts.

EXPENSE CODE	DESCRIPTION	AMOUNT
502	Rental Expense	\$40 (per day)/3 Days
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Q. I have lost confidence in the vehicle. Will Nissan replace or repurchase the vehicle?

A. The repair will fully correct this condition. As the condition will be corrected, there is no basis for repurchasing or replacing your vehicle.

Q. Is there anything owners can do to mitigate the condition?

A. No. If the buckle is not working, customers are advised to take the vehicle in for service immediately.

Q. Is there any charge for the repair?

A. No, the repair will be performed for the customer free of charge for parts and labor.

Q. Will I have to take my vehicle back to the selling dealer to have the service performed?

A. No, any authorized Nissan dealer is able to perform the voluntary safety recall campaign.

For CA: Please inform us of the dealer where you would like to have the corrective action completed.

Q. What model year vehicles are involved?

A. 2015 Nissan Armada vehicles are involved.

Q. How many vehicles are involved in the campaign?

A. The Global Market is affected as follows:

Region	Armada
USA	1,552
American Samoa	2
Canada	90
Middle East	295
Mexico	35
Total	1,974

Make/Model	Dates of Manufacture
MY2015 Nissan Armada	April 30, 2015 to June 5, 2015

SERVICE PROCEDURE

1. Open left front (Driver) door.
2. Locate left front (Driver) seat belt buckle as shown in Figure 1.



Figure 1

3. Remove (2) T-10H (tamper proof) Torx screws on the left front seat belt buckle, refer to Figure 2.



Figure 2

4. Open the buckle cover to inspect buckle latch mechanism.
 - Gently pull cover out from the bottom, then push down to release the buckle cover, refer to Figure 3.
 - Pivot the top of the buckle cover out leaving the bottom still touching the buckle due to the wire harness inside as shown in Figure 4.



Figure 3

Important:

Take care to not damage the wire harness at the bottom of the buckle cover as shown in Figure 4.

- 5. Inspect the buckle latch mechanism for presence of a magnet. See Figures 5 and 6 below.
- 6. Repeat inspection (Steps 1-5) for right front (Passenger) seat belt buckle.

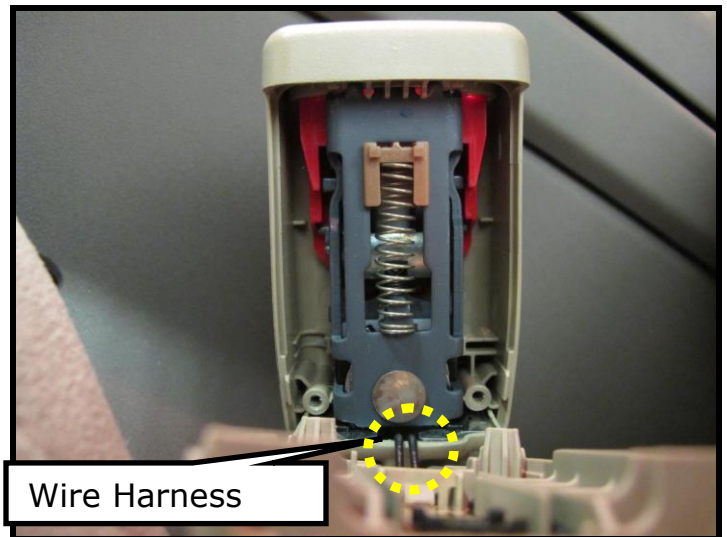


Figure 4

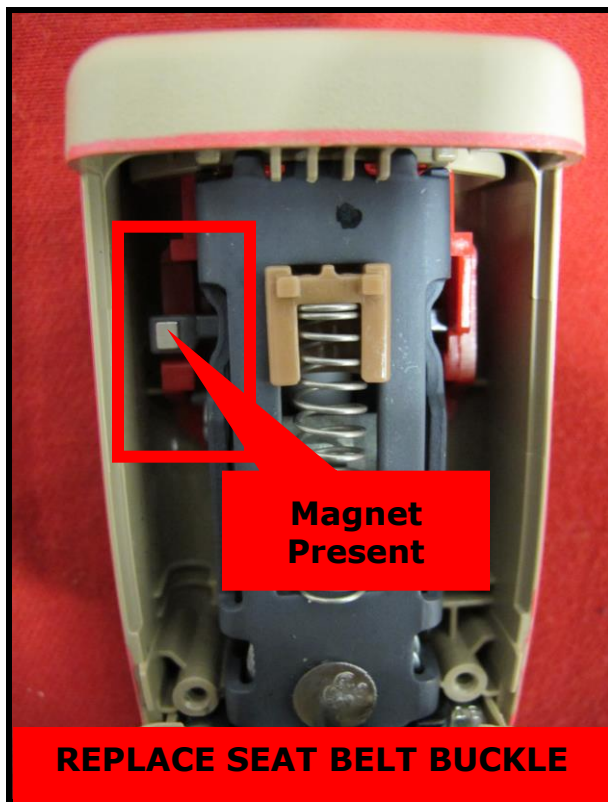


Figure 5

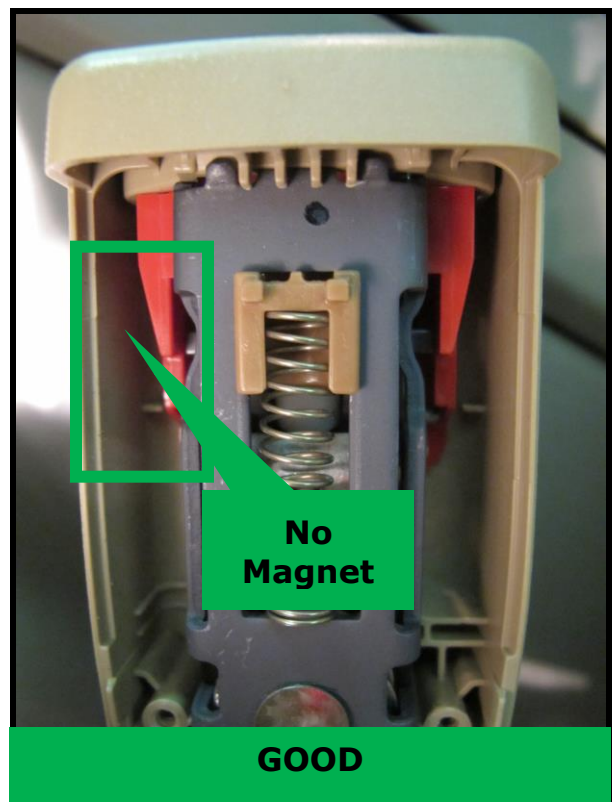


Figure 6

- 7. If there is **NOT** a magnet present in either front seat buckle mechanism, then reassemble the vehicle, submit warranty claim using PC3850 (See claim info), and release the vehicle.

8. If a magnet **IS** present in either front seat belt buckle mechanism as shown in Figure 5, then replace the affected front seat belt buckle.

- Refer to the 2015 Armada Electronic Service Manual (ESM). Section SB-Seat Belts, for seat belt buckle replacement procedures.

CAUTION: Before replacing a Seat Belt Buckle (SRS system), turn ignition switch off, disconnect both battery terminals and wait at least three minutes. Refer to ESM PG-81, "Removal and Installation".

PARTS INFORMATION

PART #	DESCRIPTION	Interior Color Code
86872-ZZ58A	Belt Assy- Buckle Pretensioner, Front RH (Passenger's)	(Y,Z)
86872-ZZ58B	Belt Assy- Buckle Pretensioner, Front RH (Passenger's)	(G)
86873-ZZ58A	Belt Assy- Buckle Pretensioner, Front LH (Driver's)	(Y,Z)
86873-ZZ58B	Belt Assy- Buckle Pretensioner, Front LH (Driver's)	(G)

Y=Almond, Z=Almond/Chocolate, G=Charcoal

CLAIMS INFORMATION

Submit claim using the following claims coding:

Work Order Line Type: "CM" Campaign

Campaign: PC385

Claim Type:	CM			
PNC:	PC385			
Symptom:	ZZ			
Diagnosis:	99			
Description:	Op Codes	Flat Rate Time	Parts Required on claim	Expense Code Required
Inspect Both Front Seat Belt Buckles. OK Condition	PC3850	0.2 hr	No	No
Inspect Both Front Seat Belt Buckles and Replace One (1) Seat Belt Buckle (Driver OR Passenger Side)	PC3851	0.6 hr	Yes	No
Inspect Both Front Seat Belt Buckles and Replace Both (2) Seat Belt Buckles.	PC3852	0.9 hr	Yes	No