



DEALER COMMUNICATIONS

HARLEY-DAVIDSON MOTOR COMPANY

IMPORTANT RECALL INFORMATION

Safety Recall Campaign 0167

HIGHLIGHTS

- Harley-Davidson Motor Company, Inc. has decided that a defect which relates to motor vehicle safety exists in the fuel pump of certain 2015 Harley-Davidson Street model motorcycles (XG500 and XG750).
- These motorcycles may have a poor seal at the fuel pump inlet. This could allow an interruption to the fuel supply under acceleration at low fuel levels, possibly before the low fuel indicator has illuminated. If this condition remains undetected, under acceleration with the fuel level below 0.8 gallons, the motorcycle may briefly hesitate and then restore power abruptly, possibly leading to a loss of control.
- Models affected – XG500 and XG750
- The population of affected vehicles was built 1/20/14 through 6/24/15 in the U.S. and 2/24/14 through 7/15/15 in Bawal.

KEY DATES

- September 7 - 11: Service Bulletin expected to post.
- September 14 - 18: Limited quantity wave shipments of recall kits to begin.

CONTACT

- Call 800-664-7762 and select the appropriate prompts.

August 10, 2015

Dear Dealer:

Harley-Davidson has learned that the fuel pump module, P/N 61200001, on some model year 2015 Harley-Davidson Street family vehicles (XG500 and XG750) built 1/20/14 through 6/24/15 in Kansas City and 2/24/14 through 7/15/15 in Bawal may have a poor seal at the fuel pump inlet. This could allow an interruption to the fuel supply under acceleration at low fuel levels, possibly before the low fuel indicator has illuminated. If this condition remains undetected, under acceleration with the fuel level below 0.8 gallons, the motorcycle may briefly hesitate and then restore power abruptly, possibly leading to a loss of control.

We have voluntarily declared that this condition constitutes a safety defect to allow us to formally recall (Campaign 0167) all affected motorcycles. The remedy is to first confirm that the motorcycle is covered by this recall. If covered, perform the recommended service per the service bulletin using the recall kit (Part No. 91500085). Based on supplier information, wave

shipments in limited quantities will begin the week of September 14, 2015. A Service Bulletin outlining the repair and credit procedures will follow within one month of this dealer communication; please reference the bulletin for a detailed description of the defect.

In consideration of kit availability and to allow more recall kits to be routed to customer-owned motorcycles, we recommend the following procedure for dealer owned motorcycles in the population that are being used in the Riding Academy program until the condition can be remedied with the recall kit:

- o Fill motorcycle fuel tank with the appropriate fuel.
- o Reset trip odometer
- o Allow motorcycle to be ridden no further than 100 miles (160 kilometers) without refilling fuel tank.

In the interest of the safety of our mutual customers and as required by Federal law, you may sell but NOT DELIVER any motorcycles until the remedy is completed per the service bulletin.

Please refer to *H-Dnet* / *Service Toolbox* / *Warranty Campaign Center*. Select “Safety Campaign Open VIN list,” then select 0167 Campaign to view the VIN list.

In accordance with Federal regulations administered by NHTSA and other appropriate market specific government agencies, Harley-Davidson Motor Company, Inc. or authorized Harley-Davidson dealers will provide notice to all owners of record of affected products with direction to arrange for the recall service.

Sincerely,
Harley-Davidson Motor Company, Inc.
0167

For: Dealer Operator, General Manager, All P&A Roles, All Service Roles, Vehicle Sales Manager

Sent to: All Dealers (Worldwide)