

## **IMPORTANT SAFETY RECALL**

## R24 / NHTSA 15V-470

This notice applies to your vehicle (VIN: xxxxxxxxxxxxxx).

This interim notification letter is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Dear: (Name)

FCA US LLC has decided that a defect, which relates to motor vehicle safety, exists in certain 2015 model year Chrysler 200 vehicles.

The problem is	The Power Distribution Center (PDC) electrical connector on your vehicle may have spread electrical terminal(s). A spread electrical terminal(s) could cause intermittent electrical connection(s) to certain electrical components. This may result in an engine stall or a shift to neutral event. Either of these conditions may cause a crash without warning.
What your dealer will do	FCA intends to repair your vehicle free of charge (parts and labor). However, the parts required to provide a permanent remedy for this condition are currently not available. FCA is making every effort to obtain these parts as quickly as possible. FCA <u>will contact you again by mail, with a follow-up recall notice, when the remedy parts are available.</u>
What you must do to ensure your safety	Once you receive your follow-up notice in the mail, simply <b>contact your Chrysler</b> , <b>Jeep</b> , <b>Dodge</b> , <b>or RAM dealer right away</b> to schedule a service appointment.
If you need help	If you have questions or concerns which your dealer is unable to resolve, please contact the FCA Recall Assistance Center at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard if any of the conditions listed on the card apply to you or your vehicle. If you have further questions go to **recalls.mopar.com**.

If you have already experienced this specific condition and have paid to have it repaired, you may visit **www.fcarecallreimbursement.com** to submit your reimbursement request online or you can mail your original receipts and proof of payment to the following address for reimbursement consideration: FCA **Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement**. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you've had previous repairs and/or reimbursement you may still need to have the recall repair performed on your vehicle.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to **safercar.gov**.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations FCA US LLC