

GM CUSTOMER CARE AND AFTERSALES
DCS3732
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 4, 2015

Subject: 15400A – Noncompliance Recall
Passenger Occupant Detection Sensing
Customer Letter Added

Models: 2014-15 Chevrolet Impala Equipped with Vented-Heated Seats (KU3)

To: All Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
Used Vehicle Sales Manager, and Warranty Administrator

Bulletin 15400A has been revised to include a copy of the customer letter. Please discard all copies of bulletin 15400.

Customer Letter Mailing

The customer letter mailing will begin on August 25, 2015.

END OF MESSAGE

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