

GM CUSTOMER CARE AND AFTERSALES
DCS3715
URGENT - DISTRIBUTE IMMEDIATELY

Date: July 14, 2015

Subject: Stop Delivery Order for Upcoming Noncompliance Recall 15568
Stop Repair Under Existing Noncompliance Recall 15119

Models: 2013-2016 Cadillac ATS Equipped with (RPO CF5) Sunroof

To: All Cadillac Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales Manager,
Service Manager, Parts and Service Director, New Vehicle Sales
Manager

STOP DELIVERY ORDER

Effective immediately, stop the delivery of certain 2013-2016 model year Cadillac ATS vehicles in new or used vehicle inventory.

General Motors will be notifying the National Highway Traffic Safety Administration (NHTSA) about an upcoming noncompliance recall that involves these vehicles. The GM recall number is 15568. This recall relates to General Motors' prior noncompliance recall number 15119. All vehicles that were involved in noncompliance recall 15119 will be transferred to upcoming noncompliance recall 15568. **Therefore, GM is also asking dealers to suspend repairs under "Noncompliance Recall 15119 – Sunroof Switch MVSS 118 Compliance" as all affected vehicles will be repaired for the identical issue under the new recall, GM recall number 15568.**

Until further instructions are received, all 2013-2016 model year Cadillac ATS vehicles that are in dealer new or used vehicle inventory must be held and not delivered to customers, dealer-traded, released to auction, or used for demonstration purposes. It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the noncompliance is remedied.

General Motors has decided that 2013 – 2016 model year Cadillac ATS vehicles equipped with power-operated roof panel systems fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No.118, "Power-Operated Window, Partition, and Roof Panel Systems". As GM stated in its communications relating to noncompliance recall 15119, the roof panels in these vehicles will auto-close when the non-recessed

portion of the "Slide" or "Tilt" switches are pressed and the roof panel is open. Because these switches are not fully recessed, they can be actuated when performing the test procedure set forth in S6(a) of FMVSS No. 118, which results in the roof panel auto-closing when open.

The revised overhead roof console accessory switch trim plate used to repair vehicles under recall 15119 fails to remedy the noncompliance. **Do Not** install the currently available revised overhead roof console accessory switch trim plate to vehicles. GMCCA will issue information to facilitate the return of any stock of these parts. Vehicles previously repaired under recall 15119 will need further repair, and customers will be contacted when parts are available.

To correct this condition, a further revised roof console accessory switch trim plate will be available that will operate as intended under all operating conditions.

We are working with the supplier to obtain the required parts as quickly as possible. When a sufficient quantity is available, the recall bulletin will be released and dealers can begin repairing vehicles.

The Investigate Vehicle History screen in the Global Warranty Management system will be updated for this upcoming noncompliance recall the week of July 13, 2015. This action has been taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries. Please note the "N/A" under Release Date and the "Incomplete – Remedy Not Yet Available" message under Status. This means release of the recall bulletin is still pending and dealers should not attempt to perform any repairs at this time.

The attached file provides the Vehicle Identification Number (VIN) of the involved vehicles that have been identified as currently being in dealer new vehicle inventory. It is sorted by dealer Business Associate Code (BAC) for easy reference. Your dealership's BAC will not be listed if none of the involved vehicles are currently in your new vehicle inventory. A file identifying involved vehicles in dealer used inventory is not available.

Additional information will be provided in the near future.

END OF MESSAGE
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