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NISSAN BULLETIN

2015 Rogue Door Lock Assembly Voluntary Recall Campaign Update #2 – Repair Update

Reference: PC382
Date: July 30, 2015

Attention: Dealer Principal, Sales, Service & Parts Managers

A STOP SALE CONDITION IS IN EFFECT.

******* Dealer Announcement *******

On July 23th, Nissan sent out a communication to dealers that included an updated inventory list and indicated that towing and rentals have been added for this Voluntary Recall Campaign. A **STOP SALE** remains in effect for affected vehicles in dealer inventory.

This communication is to let dealers know that the final repair procedure **NTB15-065** is now available.

******* What Dealers Should Do *******

1. Verify if vehicles currently in dealer inventory are affected by this recall campaign using Service Comm I.D. **PC382**.
2. Order parts as necessary using the order form available on www.NNAnet.com.
 - If a customer does not want to drive their vehicle, rental is available while waiting on parts as per our original announcement.
 - Towing is also available in the event an owner of a vehicle subject to this campaign is unable to fully engage the door lock assembly and requires their vehicle to be towed to the dealer for repair.

Note: Dealers should contact the Warranty Claims Call Center (800-258-7008, option 7) for approval for:

- Rentals exceeding 3 days or \$120 expense
- Towing exceeding \$100

******* Repair Instructions *******

Nissan has developed bulletin **NTB15-065** containing instructions to perform this recall campaign. The bulletin and information above will be available on ASIST and on www.NNAnet.com on July 31st, 2015.

******* Dealer Communication *******

Beginning July 31st, 2015, dealers can find a copy of this announcement on NNAnet.com under My Documents in three locations:

- Parts>Campaigns>
- Sales>Campaigns>
- Service>Campaigns>
 - **PC382**

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION