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# NISSAN BULLETIN

## 2015 Sentra and Versa Door Lock Assembly Voluntary Recall Campaign Update #1 – Dealer Inventory Remaining/Warranty Claims Information

Reference: PC383  
Date: July 23, 2015

Attention: Dealer Principal, Sales, Service & Parts Managers

### **A STOP SALE CONDITION IS IN EFFECT.**

#### **\*\*\*\*\* Dealer Announcement \*\*\*\*\***

On July 17<sup>th</sup>, Nissan sent out a communication to notify dealers of this voluntary recall campaign. A repair procedure has been provided and a **STOP SALE** remains in effect for affected vehicles in dealer inventory.

The purpose of this announcement is to provide an update on the vehicles currently remaining in dealer inventory and alert dealers to additional campaign warranty coverage for retail units.

**IMPORTANT: It is a violation of Federal law for dealers to sell or deliver vehicles in their inventory covered by this notification until the campaign repair is performed.**

#### **\*\*\*\*\* Inventory Remaining Update \*\*\*\*\***

At this time, approximately **3,051** vehicles currently in dealer inventory or in transit still require inspection, repair, or submission of a warranty claim. An updated VIN list has been included for your convenience. Please continue to check vehicle inventory against **SERVICE COMM I.D. PC383** to determine campaign applicability.

Approximately 172 vehicles have already had the campaign performed since it launched on July 17<sup>th</sup>. Nissan wants to thank dealers for their prompt attention to remedying these vehicles. Your efforts are greatly appreciated! As a reminder, not all vehicles will require repair.

#### **\*\*\*\*\* Warranty Claims Information Update \*\*\*\*\***

Towing has been added to the campaign in the event an owner of a vehicle subject to this campaign is unable to fully engage the door lock assembly and requires their vehicle to be towed to the dealer for repair.

EXPENSE CODE	DESCRIPTION	AMOUNT
501	Towing	\$100 (Max)
502	Rental Expense	\$40 (per day)

**Note:** Dealers should contact the Warranty Claims Call Center (800-258-7008, option 7) for approval for:

- Rentals exceeding 5 days or \$200 expense
- Towing exceeding \$100

**NISSAN NORTH AMERICA, INC.**  
Aftersales DIVISION