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Sent on 07 30 2015 Expires on 08 14 2015
From Motorcycle National Field Service
Subject UPDATE: SAFETY RECALL - Starter Relay Switch Inspection/Replacement



Motorcycle National Field Service

July 30, 2015

UPDATE: SAFETY RECALL - Starter Relay Switch Inspection/Replacement

Dear Honda Powersports Dealer:

Reminder

Many of the units affected by this recall can be sold if they pass the inspection procedure. Inspect all affected units in your inventory immediately. Please follow the steps below to ensure that your dealership does not miss any sales opportunities or incur any recall sell-through violations.

Inspect Affected Units ASAP

1. Identify affected units in your inventory by using *eResponsibility Report* on **IN**.
(To search for applicable recalls on a specific unit, use *Unit Information* on **IN**.)
2. Inspect the affected unit according to the procedure in the Service Bulletin.
 - a. If the unit has an OK starter relay switch, apply the appropriate punch mark as indicated in the Service Bulletin and immediately submit the warranty claim to avoid a recall sell-through violation.
 - b. OK units are eligible for retail sale. Immediately Sales Register the unit when it is sold.
 - c. If the starter relay switch is within the "No Good" lot number range, set the unit aside until replacement parts arrive.

NOTE: If you have repaired an affected unit with a part from another vehicle, apply the appropriate punch mark and file a warranty claim (on the affected unit only) as indicated in the Service Bulletin.

Urgent Administrative Notice

File a warranty claim on all affected units that have been inspected and found OK by August 21, 2015. See Service Bulletin for warranty claim templates.

- Warranty claims filed for "Inspection Only" after the above date will not be paid.

Parts Information

An initial limited allocation of repair parts, based upon your dealership's affected inventory and sold units, will begin shipping on July 30. Repair Parts will be available on open order when parts supplies are sufficient to repair all dealer and customer units.

Sincerely,
American Honda Motor Co., Inc.

Bradley Little
Manager, National Field Service

Motorcycle Division

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