



Forest River, Inc.

55470 County Road 1, P.O. Box 3030, Elkhart, Indiana 46515-3030 ▪ 574-389-4600 ▪ Fax 574-296-7558

IMPORTANT SAFETY RECALL

Date: 9/4/2015

Recall Number: 15V430

Article Number: 51-08192015-0077

Dear Starcraft Bus Prodigy and Quest School Bus Dealer,

Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

– Forest River motorized and towable products are contained within this section.

Forest River – Corporate Compliance has decided that a safety defect/noncompliance in certain Prodigy and Quest School Buses. Forest River is recalling the defect/noncompliant model(s) to ensure the safety of our future retail consumers and your dealership. Forest River apologizes for any inconvenience this action may cause your dealership; however, safety, continued satisfaction and our commitment to build great products are of the utmost importance to Forest River.

The identified Date range of production is: 2008 through 2015.

DEFECT/NONCOMPLIANCE:

The vehicle tire placard label located on the driver’s side door jamb displays an incorrect kilopascal value. In addition, the spare tire information on that label may have been provided even though the bus was not manufactured with a spare.

EVALUATION OF RISK:

In certain instances if the kilopascal value on the tire placard is followed the tires could be inflated beyond the value listed on the sidewall of the actual tire.

ACTION:

Starcraft Bus has provided new labels and has already mailed them to the respective end users. Old labels will be required to be removed and the end users will affix the new label to their bus. A modification of the calculation was made to the program that is used to configure the labeling. New labels and corrected compliance have been on production vehicles as of 6/12/15.



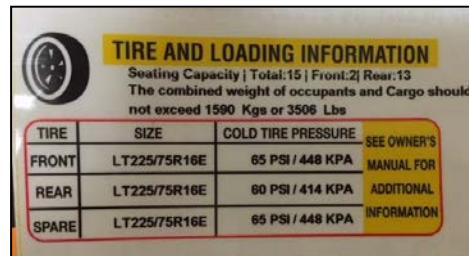
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SERVICE PROCEDURE:

Remove old label. Place new label in same location.



Dealer Reference Codes:

UNITED STATES & CANADA	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
United States	23-000431	FMVSS 110 tire label	0.10

HELPFUL CONTACT INFORMATION:

Curtis Carlson	WARRANTY MANAGER	800-348-7440 ext. 380	ccarlson@forestriverinc.com
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The Recall/Technical Service Bulletin shall be considered priority to remedy the Prodigy and Quest School Buses in question. The retail consumer shall not be charged any amount of monies for repair/remedy to their Prodigy and Quest School Buses that are covered under this Recall/Technical Service Bulletin.

If your dealership has already preformed the repair/remedy to Prodigy and Quest School Buses your dealership is entitled to the reimbursement as stated above; if the repair/remedy had been performed on an out of warranty Prodigy and Quest School Buses in which the VIN number falls under as stated in the opening paragraph where no warranty claim has/had been filed against the VIN number and the consumer paid for the repair/remedy personally. Please contact your Warranty Manager within Forest River to arrange the reimbursement. (2) Photo's (1 of old label, 1 of newly affixed label) shall be provided as proof of repair/remedy.

Federal regulation requires that any lessor receiving this Recall/Technical Service Bulletin must forward a copy of this notice to the lessee within ten days. If your dealership no longer owns this vehicle, please inform the Warranty Manager of the product listed above of the change of ownership.