



# **DEALER COMMUNICATIONS**

## **HARLEY-DAVIDSON MOTOR COMPANY**

### **IMPORTANT RECALL INFORMATION**

#### **Safety Recall Campaign 0166**

##### **HIGHLIGHTS**

- Harley-Davidson Motor Company, Inc. has decided that a defect which relates to motor vehicle safety exists with the saddlebag mounting receptacle on certain model year 2014 and 2015 Touring model motorcycles.
- Under certain conditions, the spring wire in the receptacle may not maintain adequate tension, allowing the mounting stud to disengage from the receptacle. If this condition remains undetected, the saddlebag may become separated from the motorcycle while in motion, possibly creating a hazard for other motorists.
- Models affected - FLHR, FLHRC, FLHX, FLHXS, FLHTCU, FLHTCU TC, FLHTCUL, FLHTCUL TC, FLHTK, FLHTKL, FLTRX, FLTRXS, FLHP, FLHTP, FLHRSE, FLHXSE, FLHTKSE, FLTRUSE
- The population of affected vehicles was built from May 3, 2013 through May 26, 2015 in the U.S. and July 29, 2013 through June 9, 2015 in Brazil.

##### **KEY DATES**

- July 13 - 17: Service Bulletin expected to post.
- July 13 - 17: Limited quantity wave shipments of recall kits to begin.

##### **CONTACT**

- Call 800-664-7762 and select the appropriate prompts.

July 13, 2015

Dear Dealer:

Harley-Davidson has learned that the saddlebag mounting receptacle, P/N 10900009, on some model year 2014 and 2015 Touring family vehicles (FLHR, FLHRC, FLHX, FLHXS, FLHTCU, FLHTCU TC, FLHTCUL, FLHTCUL TC, FLHTK, FLHTKL, FLTRX, FLTRXS, FLHP, FLHTP, FLHRSE, FLHXSE, FLHTKSE, FLTRUSE) built from May 3, 2013 through May 26, 2015 in the U.S. and July 29, 2013 through June 9, 2015 in Brazil may not adequately secure the saddlebag to the motorcycle during use. Under certain conditions, the spring wire in the receptacle may not maintain adequate tension, allowing the mounting stud to disengage from the receptacle. If this condition remains undetected, the saddlebag may become separated from the motorcycle while in motion, possibly creating a hazard for other motorists.

We have voluntarily declared that this condition constitutes a safety defect to allow us to formally recall (Campaign 0166) all affected motorcycles. The remedy is to first confirm that the motorcycle is covered by this recall. If covered, perform the recommended service per the service bulletin using the recall kit (Part No. 91500084). Based on supplier information, wave shipments in limited quantities will begin the week of July 13, 2015. A Service Bulletin outlining the repair and credit procedures will follow within seven days of this dealer communication; please reference the bulletin for a detailed description of the defect.

In consideration of kit availability and to allow more recall kits to be routed to customer-owned motorcycles, we are providing an interim solution that may be used on dealer-owned rental/demo fleets. The interim solution is to add one 6229W washer (or equivalent) between the existing 6229W washer and the saddlebag mount “bail head stud” (Part No. 90834-95B). This interim solution will not “close” the recall status.

You may claim this repair as a “MC” claim type on rentals – “DEM” claim type for demos – per the normal process, for quantity 4 (per motorcycle) of Part No. 6229W and labor time of .1 hour, using:

Labor code 8888  
Customer concern code 9203  
Condition code 1518

In the interest of the safety of our mutual customers and as required by Federal law, you may sell but NOT DELIVER any motorcycles until the remedy is completed per the service bulletin.

**Please refer to *H-Dnet / Service Toolbox / Warranty Campaign Center*. Select “Safety Campaign Open VIN list,” then select 0166 Campaign to view the VIN list.**

In accordance with Federal regulations administered by NHTSA and other appropriate market specific government agencies, Harley-Davidson Motor Company, Inc. or authorized Harley-Davidson dealers will provide notice to all owners of record of affected products with direction to arrange for the recall service.

Sincerely,  
Harley-Davidson Motor Company, Inc.  
0166

**For:** Dealer Operator, General Manager, All P&A Roles, All Service Roles, Vehicle Sales Manager

**Sent to:** All Dealers (Worldwide)