

newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Thomas Brunner, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign 2015060007-Check Fuse Box, Replace if Necessary. Model 117 (CLA). Model Year 2014	DATE: July 14, 2015

IMPORTANT RECALL LAUNCH INFORMATION

This Recall Campaign is being launched today and the approximately 43 affected vehicles are flagged in VMI. The recall will be conducted to check the installation position and orientation of the fuses in the passenger side interior fuse box on the affected vehicles, and replace the fuse box, if necessary.

Parts:

Dealers may order parts as required. Replacement rate is approximately 27%. Repair Time is approximately 1½ hours.

Owner Notification:- Owner notifications will be mailed approximately late July, 2015.

What Should Customers Do: Customers may continue to drive their vehicles until the recall is completed.

What's the Issue:

Daimler AG has determined that on certain MY2014 CLA-Class vehicles, one or more of the fuses in the passenger side interior fuse box might be improperly seated in the fuse holder. In such a case, electrical contact might not be guaranteed across the fuse over its lifetime due to vibrations. In the event of a loss of electrical contact of an affected fuse, the respective system function might be impacted, including the function of the front passenger seat occupancy recognition, the passenger-side airbag indicator lamp, the instrument cluster and the windshield wipers. Should the function of these systems be affected, the risk of a crash or injury would be increased. An authorized Mercedes-Benz dealer will check the installation position and orientation of the fuses in the passenger side interior fuse box on the affected vehicles, and replace the fuse box if necessary.

Given this notice, it is a violation of Federal law for a dealer to sell or lease any new Model Year 2014 CLA covered by this notification in dealer inventory until the vehicle has been repaired. See attached VIN file and VMI.

When scheduling customers for an appointment please ensure that you are aware of any open campaigns in VMI so that the customer is advised about the time necessary to complete all campaigns.

Note: VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle.

Dealers may also identify vehicles subject to a campaign through NetStar by selecting "Campaign" under the Controlling tab. Only vehicles that have been retailed by the respective dealer will be displayed within this program.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction.

Please refer all customer inquiries to the Customer Assistance Center at 1-800-367-6372.



Mercedes-Benz

Campaign No. 2015060007, July 2015

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 117 (CLA), Model Year 2014**
Check Fuses (Mini Fuses) and Replace Fuse Box if Necessary

Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY2014 CLA-Class vehicles, one or more of the fuses in the passenger-side interior fuse box might be improperly seated in the fuse holder. In such a case, electrical contact might not be guaranteed across the fuse over its lifetime due to vibrations. In the event of a loss of electrical contact of an affected fuse, the respective system function might be impacted, including the function of the front passenger seat occupancy recognition, the passenger-side airbag indicator lamp, the instrument cluster and the windshield wipers. Should the function of the front passenger seat occupancy recognition or the passenger-side airbag indicator lamp be affected, the risk of injury for passengers in the event of a crash would be increased. Should the function of the instrument cluster and the windshield wipers be affected, the risk of a crash would be increased. An authorized Mercedes-Benz dealer will check the installation position and orientation of the fuses in the passenger side interior fuse box on the affected vehicles, and replace the fuse box if necessary

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 43 vehicles are involved.

Order No. P-RC-2015060007

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Procedure

A. Check Fuse Box

1. Fold back floor covering (A, Figure 1) in right front passenger foot well.

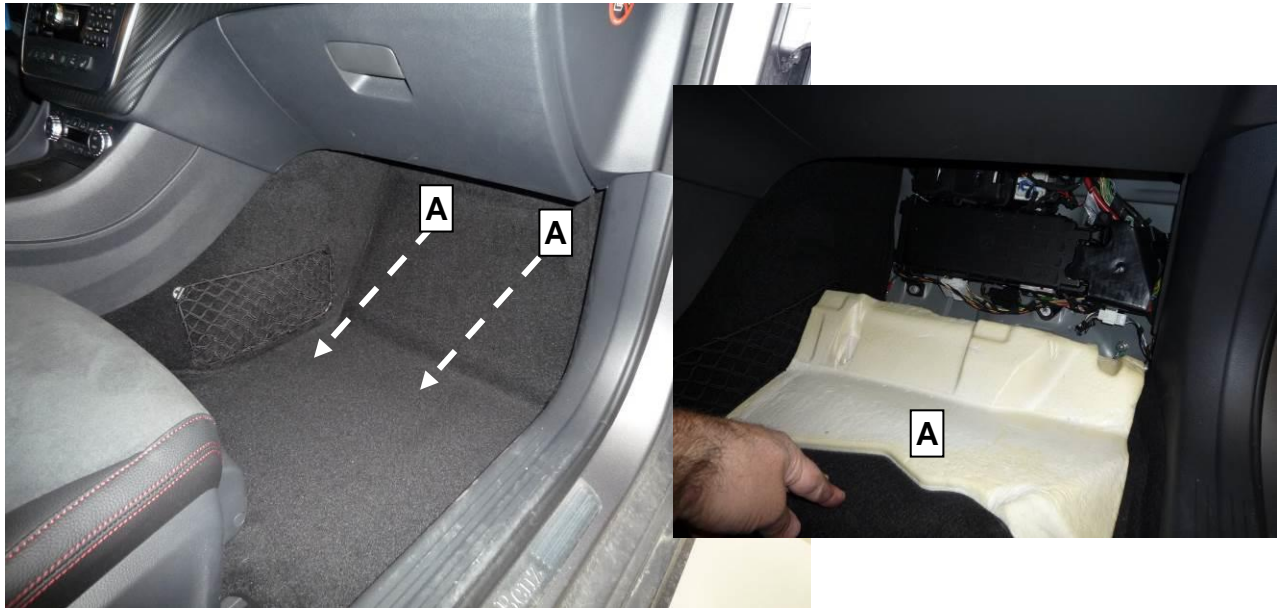


Figure 1

2. Open cover (B, Figure 2) of fuse box in front passenger foot well.



Figure 2

- Remove installed mini fuses (C, Figure 3) and check fuse slots (in fuse box) for visual damage. Check fuses for scratch marks (D, Figure 3) on contact blades at front and backside and then reinstall them.

Note:

- Scratch marks must be visible at the front and backside of the contact blades. This ensures that the fuse is properly connected.
- Perform work on each fuse slot *individually* and *successively*.

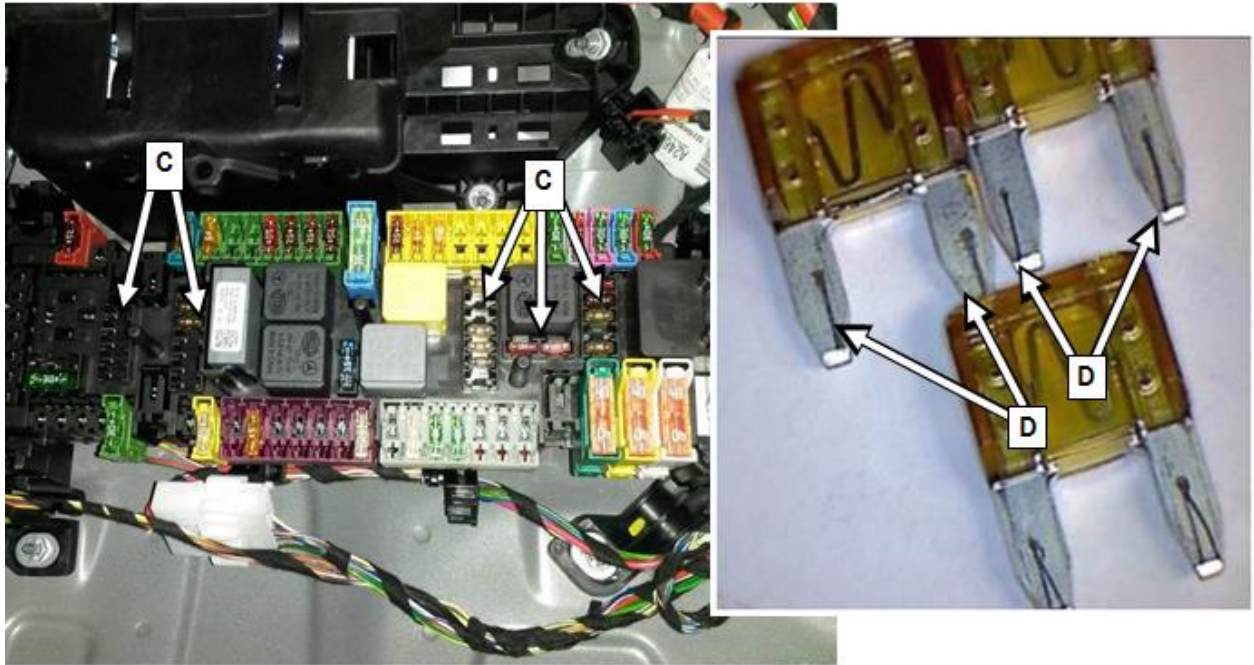


Figure 3

- If **no** damage can be found on the slot and scratch marks are visible on both sides of the contact blades of the fuse (**OK**): Procedure is complete. Assemble in reverse order.
- If damage can be found on the slot and **no** scratch marks are visible on both sides of the contact blades of the fuse (**Not OK**): Proceed to Subject B.

B. Replace Fuse Box

Refer to WIS: AR54.15-P-1311NKB.

i **Note** (Regarding referenced WIS document):

- Be sure to transfer fuses, fuse carriers, and relays from “old” fuse box “into” new fuse box and install carefully in their proper locations.
- Do not replace additional battery.

i **Note:**

The findings from the “Check Fuse Box” procedure must be written on the workshop repair order and kept with the vehicle’s file.

i **Note** (regarding WIS documents referenced in this Procedure):

Replacement of parts not listed in the parts table of this Procedure are not claimable under this campaign. If replacement of additional part(s) is necessary, check coverage prior to submitting under warranty.

Primary Parts Information

Qty.	Part Name	Part Number	Estimated Replacement Rate
1	Fuse and relay box	A 246 906 66 00	27%
4	Cable ties	A 002 997 24 90	

i **Note:**

- Please be aware that only the part number(s) referenced in the Campaign Bulletin is/are approved for use to repair the vehicle. Repairs performed using any other part(s) will not have been performed in accordance with the campaign. Accordingly, warranty claims submitted with reference to an improper part number(s) will be denied.
- The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Repair 1

Operation: Check electrical fuses and fuse box in vehicle interior on passenger side (02-9152).

Damage Code	Operation Number	Labor Time (hrs.)
82 970 49 8	02-9152	0.4

Repair 2

Operation: Check electrical fuses and fuse box in vehicle interior on passenger side (02-9152).
Replace electrical fuses and fuse box in vehicle interior on passenger side (02-9153)
Includes: Disconnect battery

Damage Code	Operation Number	Labor Time (hrs.)
82 970 49 7	02-9152	0.4
	02-9153	0.8

i **Note**

Operation Number labor times are subject to change.