

GM CUSTOMER CARE AND AFTERSALES
DCS3763
URGENT - DISTRIBUTE IMMEDIATELY

Date: September 4, 2015

Subject: Update to Upcoming Safety Recall 15042
HVAC Connector Wire Failure

Models: 2006-2010 Hummer H3
2009-2010 Hummer H3T

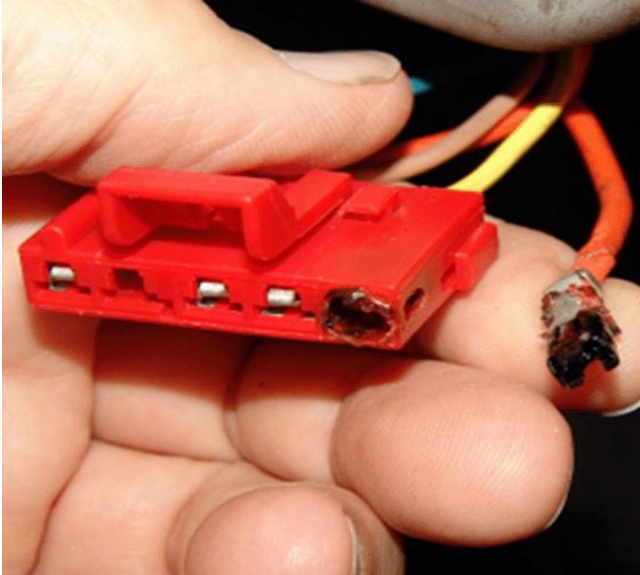
To: All General Motors Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, Used Vehicle Sales Manager,
and Warranty Administrator

On June 26, 2015 all General Motors dealers were advised via General Motors Global Connect message GCUS-3-235, of upcoming safety recall 15042.

The connector module that controls the blower motor speed in the heat/vent/air conditioning (HVAC) system may overheat under extended operational periods at high and medium-high blower speeds. If this condition occurs, there is the risk that the heat generated could melt the plastic surrounding the connector module, which increases the risk of a fire.

If a customer believes they have this condition and contacts your dealership reporting the loss of a single blower speed, or the blower is completely inoperative, please inspect the Blower Motor Resistor Assembly and Harness Connector as described below.



If the female connector to the Blower Motor Resistor assembly exhibits a previous overheat condition, (see photo) replace the harness and resistor assembly with the current replacement parts.

For additional diagnostic instructions refer to the *Blower Motor Malfunction* Title in SI.

Diagnosis or repair for conditions other than the condition described above are not covered under this service action.

Use the Vehicle Identification Number (VIN) and the GM Electronic Parts Catalog (EPC) to determine which Blower Motor Resistor Assembly and Blower Motor Resistor Harness to order. Submit a warranty transaction using the table below for this temporary repair. All transactions should be submitted as a ZFAT transaction type.

Labor Code	Description	Labor Time
9101747	Inspect Blower Motor Resistor and Harness Connector	0.2
9101748	Temporary Repair – Replace Blower Motor Resistor and Harness	0.4

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES