

 15240 - Safety Recall - Power Lift Gate Prop Rod Recovery
Updated Date: Nov 09, 2015 18:00 ET

GM CUSTOMER CARE AND AFTERSALES
DCS3840
URGENT - DISTRIBUTE IMMEDIATELY

Date: November 9, 2015

Subject: 15240 - Safety Recall
Power Lift Gate Prop Rod Recovery

Models: 2007-2010 Saturn Outlook
2007-2012 GMC Acadia
2009-2012 Chevrolet Traverse
2008-2012 Buick Enclave
Equipped with Power Lift Gate Option (RPO TB5 or E61) and
Built Prior to March 1, 2012

To: All General Motors Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, Used Vehicle Sales Manager,
and Warranty Administrator

General Motors is releasing Safety Recall 15240 today. The total number of U.S. vehicles involved is approximately 686,000. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing is scheduled to begin on November 23, 2015.

Global Warranty Management (GWM)

The Investigate Vehicle History screen in GWM will be updated in the near future.

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Campaign Initiation Detail Report (CIDR)

The CIDR will be available in the near future.

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 15240 Bulletin.pdf

About this Alert

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