

GM CUSTOMER CARE AND AFTERSALES
DCS3865
URGENT - DISTRIBUTE IMMEDIATELY

Date: December 4, 2015

Subject: 15240A - Safety Recall
Power Lift Gate Prop Rod Recovery
Service Procedure Revised

Models: 2007-2010 Saturn Outlook
2007-2012 GMC Acadia
2009-2012 Chevrolet Traverse
2008-2012 Buick Enclave
Equipped with Power Lift Gate Option (RPO TB5 or E61) and
Built Prior to March 1, 2012

To: All General Motors Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, Used Vehicle Sales Manager,
and Warranty Administrator

This bulletin has been revised to include specific instructions for Canadian dealers to access the training video. Please see the attached bulletin for details and discard all copies of bulletin number 15240.

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