



ABOVE & BEYOND

SAFETY RECALL P068 KEYLESS VEHICLE MODULE PROGRAMMING ISSUE-UPDATE

SERVICE BULLETIN

24-JUL-15

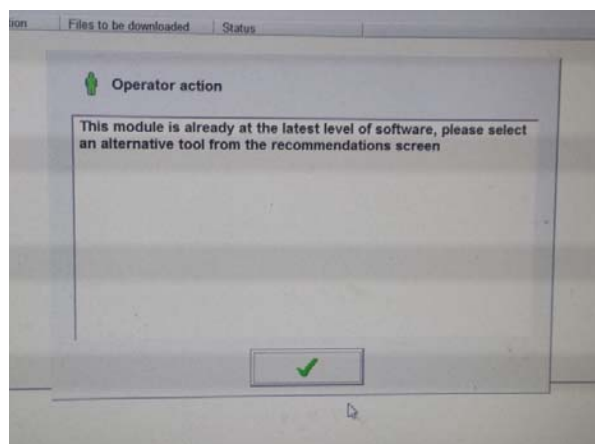
NO.: SA15RE-01
(issue 2)

SECTION: RECALL

MARKET: CAN / USA

NOTE: this ALERT has been updated in an attempt to provide further affected vehicle clarification. Changes are not highlighted.

Some retailers have reported a concern where technicians, when trying to update a vehicle as part of Safety Recall P068, *Vehicle Door Will Not Latch*, are unable to update the Keyless Vehicle Module (KVM) software on Range Rover Sport and Range Rover vehicles fitted with (Gen 3) KVM hardware version 'FK72'. When this occurs, the following pop up message may appear on the SDD screen:



Currently, the vehicles within the following VIN ranges are unable to have the necessary KVM software update performed:

CANADA

- Range Rover Sport (L494) FA516730-FA524048
FA612511-FA620072
- Range Rover (L405) FA212945-FA223024

USA

- Range Rover Sport (L494) FA516685-FA524037
FA612445-FA620146
GA519971-GA523677
GA617562-GA619695
- Range Rover (L405) FA212944-FA223025
GA216967-GA222280

NOTE: ALWAYS check DDW to ensure that a specific vehicle is affected by this or any other program prior to undertaking any rework action.

Affected unsold new vehicles within the above VIN ranges must continue to be held in accordance with Service Bulletins SRE15-14 and SRE15-14C until the rectification requirements of Recall P068 are met.

Customer vehicles within the above VIN ranges cannot have Recall P068 performed at this time. Until the Recall remedy is available, Jaguar Land Rover North America strongly recommend that all vehicle occupants are secured using the vehicle seat belts and that the driver observe any door open warnings displayed in the instrument pack.

Any customer vehicle within the above VIN ranges that is in for service with a complaint that the door latch defect described in Recall P068 has manifested itself will not be able to receive the repair under the Recall until the required software becomes available. Jaguar Land Rover North America recommends that any such vehicle not be driven until the Recall repair is completed.

Vehicles fitted with (Gen 2) KVM hardware version 'DPLA' and not included in the VIN ranges above are not affected by this and may be updated as per Technical Bulletin P068NAS. Expected new software part number is DPLA-14C104-CA.

Software for the (Gen 3) KVM equipped vehicles is not currently available. We will update you with a further communication once the software becomes available. We apologize for any inconvenience this may cause.