



ABOVE & BEYOND

SERVICE BULLETIN

SAFETY RECALL P068 KEYLESS VEHICLE MODULE PROGRAMMING ISSUE

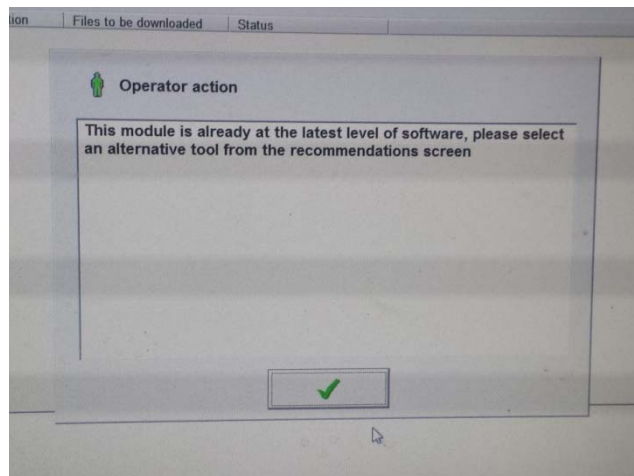
21-JUL-15

NO.: SA15RE-01

SECTION: RECALL

MARKET: CAN / USA

Some retailers have reported a concern where technicians, when trying to update a vehicle as part of Safety Recall P068, *Vehicle Door Will Not Latch*, are unable to update the Keyless Vehicle Module (KVM) software on Range Rover Sport and Range Rover vehicles fitted with (Gen 3) KVM hardware version '**FK72**'. When this occurs, the following pop up message may appear on the SDD screen:



Vehicles fitted with (Gen 2) KVM hardware version '**DPLA**' are not affected by this and may be updated as per Technical Bulletin P068NAS. Software for the (Gen 3) KVM equipped vehicles is not currently available. We will update you with a further communication once the software becomes available.

Currently, Range Rover Sport (L494; VINs FA516684-GA524031 and FA612444-GA620146) and Range Rover (L405; VINs FA212942-GA223025) vehicles cannot have the KVM software updated to complete Safety Recall P068.

All unsold vehicles within the above VIN range must continue to be held in accordance with Service Bulletins SRE15-14 and SRE15-14C.

Customer vehicles within the above VIN range cannot have Recall P068 performed at this time.

Any customer vehicle in for service with a complaint relating to the concern of Recall P068 **MUST** be held until new software becomes available.

We apologize for any inconvenience this may cause.