



Great Dane

TECHNICAL SERVICE BULLETIN

DATE: July 20, 2015

SERVICE BULLETIN #471

TO: BRANCH MANAGERS, DEALER PRINCIPALS, AND SERVICE MANAGERS

FROM: Tom Langenfeld
Manager - Customer Service

SUBJECT: **NHTSA Recall 15V-378 / Bendix TR-3 Brake Valve**

Great Dane Trailers has decided that a defect which relates to motor vehicle safety exists in certain converter dollies manufactured at our Kewanee, IL plant between 02/18/14 and 10/27/14. The defect has to do with the TR-3 Bendix brake valve which could cause brake drag, wheel end overheating, fire and/or wheel off condition resulting in loss of control or a crash.

Attached you will find a copy of the recall notice sent to customers with affected dollies as well as a list of dolly VINs and an inspection report sheet. If you are presented with one of these dollies you should follow the attached inspection procedure in order to determine if replacement is required. If replacement is required then you should contact Bendix at the listed number at the bottom of the inspection sheet for parts and replacement procedure. After completion of inspection and/or replacement of the valve, you should fill out a copy of the attached report sheet and fax it to Great Dane Customer Service/Warranty to complete the recall reporting requirement.

If after your review of this information should you have any questions please contact Great Dane Customer Service/Warranty at 912.644.2460.



Great Dane

July, 2015

IMPORTANT SAFETY RECALL

15V-378

Customer
Address
Address
City, State, Zip

VIN's:

Re: Bendix Part Number 101450 TR-3 Valves

To Whom It May Concern:

This notice is being sent in accordance with the requirements of the National Traffic Motor Vehicle Safety Act.

Great Dane Trailers has decided that a defect which relates to motor vehicle safety exists in certain converter dollies manufactured at our Kewanee, IL facility between 02/18/14 and 10/27/14. The defect has to do with the TR-3 Bendix brake valve which could cause brake drag, wheel end over heating, fire and or wheel off condition resulting in a loss of control or a crash.

To address and remedy this defect you should contact Great Dane Customer Service at 1-877-369-3493 to arrange for inspection of the unit and replacement of the affected TR-3 valves. Inspection and/or replacement should take approximately 1 hour.

If you conclude that Great Dane Trailers has not enabled you to remedy this condition without charge and/or in a reasonable time, a complaint may be submitted to the:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, DC 20590

-or-

Call the toll free Vehicle Safety Hotline: 1-888-327-4236; (TTY: 800-424-9153 or go to <http://www.safercar.gov>)

www.greatdanetrailers.com

602 E. Lathrop Avenue | Savannah, GA | 31415 | Office: 912.644.2100 | Fax: 912.644.2171
P.O. Box 67 | Savannah, GA | 31402



Great Dane

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you are no longer the owner of this vehicle, please provide us with any contact information so we may contact the new owner.

We regret any inconvenience that this situation may have caused. However, Great Dane Trailers wants to assure you that we are concerned for customer safety and your continued satisfaction with our products.

Sincerely,

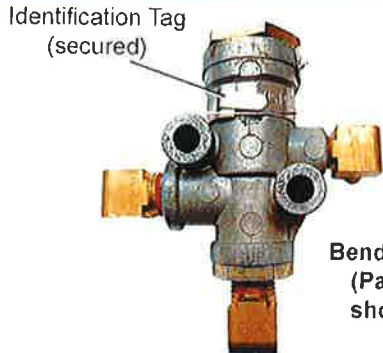
Barry A. Mitchell
Director – Customer Service/Warranty
Great Dane Trailers

www.greatdanetrailers.com

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Action Required For Identifying the Recalled Bendix® TR-3™ Valve

How do I know if the valve has been replaced on my vehicle?



To verify that the Bendix® TR-3™ valve (P/N 101450 displayed on the valve) has been replaced per the recall campaign, look for the presence of a green cable tie secured to the valve body. **No further action is required.**



Identifying TR-3 valves covered in this field action

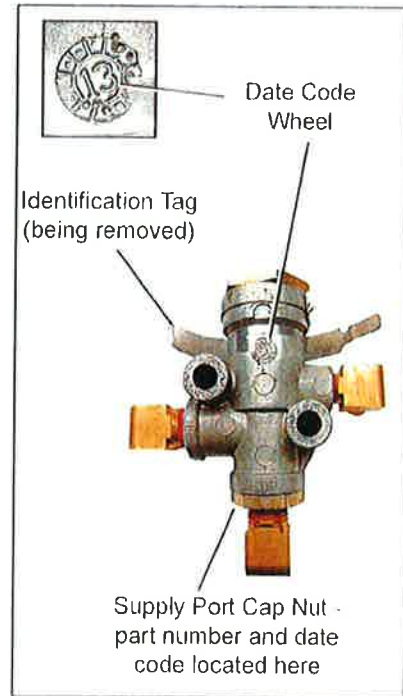
Valve Identification

The TR-3 valves covered by this campaign are part numbers 101450, 101450N and 101450R manufactured between February 6, 2014 and October 15, 2014.

While verification of the part number and date code are necessary to determine if the valve is a part of the campaign, there are two identifiers that can be checked to determine that the valve is not a part of the campaign. These steps may not require removal of the valve from the vehicle.

1. The TR-3 valve covered by this recall should have an identification tag with "SPECIAL TR-3 REPLACE WITH 101450" stamped into it. This tag may need to be removed from the valve if the view is obstructed. All other part numbers referenced are not a part of the campaign.
2. Under the identification tag is the valve casting date code wheel. Only body castings with a number 13 in the center are a suspect valve. Valve bodies that have a number other than 13 are not a part of the campaign.

The valves that are suspect must be removed to verify the part number and the date of manufacture—stamped into the supply port cap nut. To view this information the valve cap nut area must be cleaned of paint and debris. To verify the date code see *Interpreting the Date Code* below.



Interpreting the Date Code

A date code is stamped (not cast) on the TR-3 valve supply port cap nut. *Locate the date code – removing the paint coating, if necessary – to read the code.*

- The first field is the month (A=January, B=February, etc. – excluding the letter I – so that J=September, and so on).
- The next two fields are the date (e.g. 06=6th day of the month)
- The next two fields are the year (e.g. 14=2014).
- The final code in the sequence is the Plant Code (T for all valves in this campaign)

Valves included in this field action were manufactured during the period:

February 6, 2014 through October 15, 2014
That is, B0614T through K1514T

Action required. Contact your OEM dealer to schedule the replacement of your TR-3 valve.

For technical support, call the Tech Team at 1-800-AIR-BRAKE (1-800-247-2725) 8 a.m. – 6 p.m. Monday – Friday EDT

Bendix TR-3 Recall 15V-378 - Inspection Sheet

Convertor Dolly VIN: _____

Unit #: _____

Inspected and does NOT require replacement

Inspected and DOES require replacement

Inspected by (Name): _____

Facility/Location: _____

Date: _____