

## **VOLKSWAGEN DEALERSHIP COMMUNICATION – USA ONLY**

Date: June 08, 2015

To: Dealer Principal, Sales Manager, Service Manager, Parts Manager and Warranty Administrator

Subject: Safety Recall 47M3 – Brake Line Fitting Torque 2015 MY Volkswagen Passat

## **IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION**

Volkswagen has identified a small number of 2015MY Passat vehicles that are involved in an upcoming safety recall. Please refer to the attached Campaign Data Sheet for additional information.

IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

<u>New Vehicles in Dealer Inventory:</u> It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

<u>Pre-Owned Vehicles in Dealer Inventory:</u> Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

Dealers must ensure that every affected inventory vehicle has this campaign completed <u>before delivery</u> to consumers.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Volkswagen Public Relations.

Volkswagen Customer Protection

Attachment: Campaign Data Sheet (1)



## **CAMPAIGN DATA SHEET**

CAMPAIGN TYPE		Safety Recall
SAGA CODE		47M3
MARKET(S)		United States
AFFECTED VEHICLES		2015 MY Volkswagen Passat
TOPIC		Brake Line Fitting Torque
PROBLEM DESCRIPTION		A brake line connection at the rear left (driver side) wheelhouse may have been improperly torqued during vehicle production. This may cause some brake fluid seepage and cause the brake line to become loose over time. If this happens, it could result in reduced braking performance in one brake circuit, potentially leading to an extended stopping distance and increasing the risk of a crash.
CORRECTIVE ACTION		Torque the affected brake line fitting to the correct specification.
PRECAUTIONS		If a customer notices a wet spot under the vehicle after parking in the area of the left (driver's side) rear wheel, it may mean that the affected fitting is leaking brake fluid. Additionally, if enough fluid is lost, the brake warning light on the instrument panel will illuminate. If either of these happen, the customer should immediately contact their nearest authorized dealer or qualified workshop and make arrangements to have the vehicle inspected.
CUSTOMER NOTIFICATION DATE		On or about June 09, 2015
ELSA VISIBILITY DATE		On or about June 09, 2015
OMD Web/VIM VISIBILITY DATE		On or about June 09, 2015
	TOTAL AFFECTED	<b>USA</b> : 62
VEHICLE COUNT	DEALER INVENTORY	<b>USA:</b> 34
	CPO INVENTORY	<b>USA:</b> 0
APPROXIMATE REPAIR TIME		Up to 20 TU
PARTS REQUIRED		NONE
EXPIRATION DATE		NONE

IMPORTANT! To ensure that ALL of your personnel are aware of this action before receiving questions from any customer, please share this information with ALL personnel who have campaign-related responsibilities, including service writers, technicians, parts employees, warranty administrators, etc. See the campaign circular on Elsa for the most current repair information. Refer to the campaign circular for complete repair and claiming instructions.



ADDITIONAL INFORMATION	IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS
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	<u>Pre-Owned Vehicles in Dealer Inventory:</u> Dealers are requested not to delivery any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.
	Dealers must ensure that every affected inventory vehicle has this campaign completed <u>before delivery to consumers</u> .

IMPORTANT! To ensure that ALL of your personnel are aware of this action before receiving questions from any customer, please share this information with ALL personnel who have campaign-related responsibilities, including service writers, technicians, parts employees, warranty administrators, etc. See the campaign circular on Elsa for the most current repair information. Refer to the campaign circular for complete repair and claiming instructions.