



**NHTSA Safety Recall 15V-363**

**TO: Metro Worldwide, LLC**

**SUBJECT: Campaign #132 – Transit Bus Passenger Seat Anchorages**

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the enclosed copy of the letter which is being sent to owners, the owners are being instructed to contact Winnebago Industries, Inc. if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

**REASON FOR THIS RECALL**

Winnebago Industries, Inc. has decided that a defect which relates to motor vehicle safety exists on certain 2014 and 2015 Model Year Metro Link Transit buses.

These buses were manufactured December 20, 2013 through April 9, 2015. These vehicles are missing a shim plate and flat washers at the pedestal attachment points.

**OWNER NOTIFICATION**

Owners will be notified of this campaign on their vehicles by Metro Worldwide, LLC. For all units in your inventory, the notification will be mailed to you. **DO NOT DELIVER TO A CUSTOMER ANY SUBJECT UNIT UNTIL CORRECTIVE ACTION HAS BEEN TAKEN.** Enclosed is a list of vehicles shipped to you.

**DISTRIBUTOR CAMPAIGN RESPONSIBILITY**

Distributor to coordinate service for all vehicles subject to this campaign at no charge to owners regardless of mileage, age of vehicle, or ownership from this time forward. Whenever a vehicle subject to this campaign is taken into new or used vehicle inventory or it is in your possession for service in the future, you should take the steps necessary to be sure the campaign correction has been made before reselling or releasing the vehicle. Owners of vehicles recently sold from your new vehicle inventory are to be contacted by Metro Worldwide, LLC and arrangements made to make the required correction according to instructions contained in this campaign.

**INSTRUCTION TO PERFORM CAMPAIGN #132**

**Affected Models:**

- Certain 2014 and 2015 Model Year Metro Link.

**Repair Procedure:**

Refer to instruction sheet for installation of the shims and washers.

**Parts Information:**

Contact Winnebago Industries, Inc. Part Sales at (800) 556-9670 with VIN of unit.

<b>Quantity</b>	<b>Part Description</b>	<b>Part Number 7604-15-732</b>
1	Instruction Sheet	
AR	Shim Plate	
AR	Bolt 7/16 x 20 1/4	
AR	Flat Washer 7/16	
AR	Lock Washer 1/2	
AR	Flat Washer 1/2	

**REIMBURSEMENT**

When the service has been completed, submit the labor amount and labor operation number listed below. Your repair order must be properly signed by both the dealer and the owner.

INSTALLATION OF SHIM PLATE & WASHERS  
TIME ALLOWANCE

**OPERATION NUMBER**

24320101  
1.0 hr.

Thank you for your cooperation.

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Winnebago Industries, Inc.  
Forest City, Iowa 50436

Enclosures