

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager
Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Thomas Built Bus Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090 800-547-0712
Portland, Oregon 97208-4090 FAX 503-745-9009

REF #: ICI15-009
Effective: 07/24/15
Release: 07/31/15

If you have questions
about this Letter, please
submit your inquiry on the
Web using the [WSC Link](#)
on [DTNAConnect](#)

SUBJECT: FL684 – Interim Recall Notice

This letter is to inform you that an Interim Recall Notice was sent to affected customers for Recall *FL684 ~ Takata Driver Side Airbags*. Copies of the notices for U.S. and Canadian customers follow for your reference. The notices were mailed on July 24, 2015.

This is an informational notice only. There is no action for customers or dealers to take at this time.
If customers inquire, please let them know the recall will begin when all preparations are completed.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC Link on DTNAConnect from 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.

Daimler Trucks North America LLC

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July 2015
FL684
Interim Recall Notice
NHTSA #15V-361

IMPORTANT SAFETY RECALL

This notice applies to your vehicle(s)

Subject: Takata Driver Side Airbags

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC (DTNA) has decided that a defect which relates to motor vehicle safety exists on specific model year 2008-2009 Sterling Bullet vehicles built with Takata driver side air bags manufactured October 15, 2007, through November 10, 2008.

The driver airbag inflator housing may rupture, due to excessive internal pressure, during normal airbag deployment events. (This condition is more likely to occur if a vehicle has been exposed to high levels of absolute humidity for extended periods.) An inflator rupture, during airbag deployment events, could result in metal fragments striking vehicle occupants, potentially resulting in serious injury or death.

Affected airbag inflators will be replaced.

This is the first of two notices you will receive regarding this subject. This letter is to inform you of an upcoming Recall to correct the issue noted above. Replacement parts are not yet available. A second notice will inform you when parts are available. **When you receive the second notice**, contact your authorized Daimler Trucks North America dealer to schedule the Recall for your vehicle.

If you do not own the vehicle that corresponds to the identification number(s), which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you have questions or need further information, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address DTNA.War.Campaigns@Daimler.com, or the Customer Assistance Center at (800) 385-4357, after normal business hours. You may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT
Enclosure

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July 2015
FL684
Interim Recall Notice
Transport Canada #15-257

Subject: Takata Driver Side Airbags

This notice is sent to you in accordance with the Canadian Motor Vehicle Safety Act.

Daimler Trucks North America LLC (DTNA) has decided that a defect which relates to motor vehicle safety exists on specific Sterling Bullet vehicles built with Takata driver side air bags manufactured October 15, 2007, through November 10, 2008.

The driver airbag inflator housing may rupture, due to excessive internal pressure, during normal airbag deployment events. (This condition is more likely to occur if a vehicle has been exposed to high levels of absolute humidity for extended periods.) An inflator rupture, during airbag deployment events, could result in metal fragments striking and potentially seriously injuring vehicle occupants.

Affected airbag inflators will be replaced.

This is the first of two notices you will receive regarding this subject. This letter is to inform you of an upcoming Recall to correct the issue noted above. Replacement parts are not yet available. A second notice will inform you when parts are available. **When you receive the second notice**, contact your authorized Daimler Trucks North America dealer to schedule the Recall for your vehicle.

If you do not own the vehicle that corresponds to the identification number(s), which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner.

If you have questions or need further information, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address DTNA.War.Campaigns@Daimler.com, or the Customer Assistance Center at (800) FTL-HELP, after normal business hours.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT
Enclosure

Daimler Trucks North America LLC

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Juillet 2015
FL684
Avis de rappel intérimaire
Transport Canada n° 15-257

Objet : Sacs gonflables Takata côté conducteur

Cet avis vous a été envoyé conformément à la Loi sur la sécurité automobile du Canada.

Daimler Trucks North America LLC (DTNA) a déterminé qu'une défectuosité reliée à la sécurité du moteur existe sur les véhicules Sterling Bullet avec sacs gonflables Takata construits entre le 15 octobre 2007 et le 10 novembre 2008.

Pendant le déploiement normal du sac gonflable, le boîtier du gonfleur côté conducteur peut se rompre, en raison d'une pression interne excessive. (Cette situation est plus susceptible de se produire si le véhicule a été exposé à des niveaux élevés d'humidité pendant des périodes prolongées.) Une rupture du gonfleur pendant le déploiement du sac gonflable pourrait projeter des fragments de métal et blesser grièvement les occupants du véhicule.

Les gonfleurs défectueux seront remplacés.

Ceci est le premier des deux avis que vous recevrez à ce sujet. Le but de cette lettre est de vous informer d'un rappel à venir pour corriger le problème mentionné ci-dessus. Les pièces de rechange ne sont pas encore disponibles. Un deuxième avis vous informera lorsque les pièces sont disponibles. **Lorsque vous recevrez le deuxième avis**, veuillez contacter votre concessionnaire Daimler Trucks North America autorisé pour programmer le rappel pour votre véhicule.

Si vous ne possédez pas de véhicule qui correspond au(x) numéro(s) d'identification apparaissant sur l'Avis de rappel, veuillez retourner l'avis au Service des campagnes de garanties avec tous les renseignements dont vous disposez qui pourraient nous aider à identifier le propriétaire actuel.

Si vous avez des questions ou avez besoin de plus de renseignements, vous pouvez appeler le Service des campagnes de garantie au 1-800-547-0712 entre 7 h et 16 h, heure du Pacifique, du lundi au vendredi, envoyer un courriel à DTNA.War.Campaigns@Daimler.com ou téléphoner au Centre d'assistance à la clientèle au 1-800-FTL-HELP en dehors des heures normales de bureau.

Nous sommes désolés pour tout inconvénient pouvant résulter de cette activité, mais nous sommes certains que vous comprenez notre intérêt dans la sécurité des véhicules motorisés.

SERVICE DES CAMPAGNES DE GARANTIE
Pièce jointe