



Michael A. Berardi
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TO: All U.S. Ford and Lincoln Dealers

SUBJECT: **Advance Notice - Safety Recall 15S18:** Certain 2011-2013 Model Year Flex, MKT, Fusion, MKZ, Milan, Taurus, MKS Vehicles and Police Interceptor Sedan Vehicles Reprogram Power Steering Control Module

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Flex/MKT	2011-2013	Oakville	September 7, 2010 thru February 28, 2012
Fusion/MKZ	2011-2012	Hermosillo	September 7, 2010 thru February 28, 2012
Milan	2011		September 7, 2010 thru December 10, 2010
Taurus/MKS	2011-2013	Chicago	September 7, 2010 thru February 28, 2012
Police Interceptor Sedan	2013	Chicago	August 25, 2011 thru February 28, 2012

Affected vehicles are identified in OASIS.

REASON FOR THIS SAFETY RECALL

In some of the affected vehicles, the power steering system may revert to manual steering mode due to the Power Steering Control Module (PSCM) detecting a loss of the motor position sensor signal. In manual steering mode there is still a mechanical linkage between the steering wheel and the road wheels, allowing steering control to be maintained. If this condition should occur, a message will display in the Instrument Cluster Message Center and a chime will sound to inform the driver; the steering effort may be greater, especially at low speeds, which may increase the risk of a crash.

SERVICE ACTION

A complete Dealer Bulletin will be provided to dealers the week of July 13, 2015 when it is anticipated that reprogramming software will be available to support this safety recall.

In addition, Ford Motor Company is providing a one-time repair extended warranty coverage on the power steering gear for 10 years or 150,000 miles from the warranty start date of the vehicle.

CUSTOMER NOTIFICATION

Owners of record will be notified via first-class mail the week of July 20, 2015.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$7,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery

QUESTIONS?

Special Service Support Center (Dealer Assistance Only) 1-800-325-5621

Sincerely,



Michael A. Berardi